

Mental Health Call Agenda

6/18/2014

Attendees

- Central Office: Robert Willingham, Kym Schreiber
- Region 1: Holly Bonwell
- Region 2: Joyce Lyons
- Region 3: Sherri Edwards
- Region 4: Kari Portales
- Region 5: Michele Osmond
- Region 6: Sue Chadwick
- Region 7: Danielle Stohl

RMTS Update –

- Kym announced that she will be leaving the Division of Behavioral Health at the end of June, and that Sherry Johnson will be replacing her as the RMTS Central Office contact.
- Kym let the callers know that new reports have been posted on the SharePoint site.
- An email has been sent out to the regions regarding staff that has been left off of the RMTS staff lists.

Policy Update -

- No Policy update

Crisis Program enrollments –

- The need to have a consistent Crisis program for Mental Health was discussed and it was decided that the program would be named “AMH-Crisis”
- Central office will review the current Crisis programs and ensure that they are uniform across all regions.

WITS Release Notes –

- The 17.21 and 17.22 releases were reviewed.

Other-

Follow-up from May call:

1. On the last Mental Health call, it was asked if a report could be built to report on clients that do not have a current Fee Determination. Central Office looked into this, and as SSRS is not designed to pull what is not in WITS, there is currently no to pull this reports. The WITS Help Desk is looking into additional reporting software that may make this possible. Please watch for an update in the coming months.
2. On the last Mental Health call, there was discussion of encounters with the status of not released or rejected from 2003 and before. The WITS Help Desk is working with FEi on this, watch for an update in the coming months.

REMINDER:

Consumer Surveys -

1. Users asked if it was possible to pull addresses other than just the Mailing address. Robert will follow up on if the list can be pulled by Mailing and Home address, and will email the Regional WITS Administrators.
2. The regions requested to see the list prior to distributing the surveys to see if there are any that should not be sent or if the address is for a payee and not the client. Sue has sent the distribution list to the Regions for review and correction.