

Mental Health Call Minutes

6/26/2014

19-2524 Update

- No update at this time

PASRR Update

- No update at this time

SharePoint/InfoNet

- By end of year the entire department should be using SharePoint (hopefully)
- Jon sent out email earlier in the week detailing all the dates for the transfer from InfoNet to SharePoint site
- Jon has transferred all of our info to the new SharePoint site
- Nothing new can be changed, added or new to the InfoNet site as of now
- SharePoint is currently accessible to everyone
- After July 11 Jon will do a walkthrough to make sure all docs have been moved prior to the transition
- Deadline date – August 8 all of our department will be using SharePoint
- SharePoint will be updated the middle of September (tentative)
- Jon will continue to email updates as they become available
- Training is available to those that would like it, contact Jon Meyer
- Jon would like input from Regions on what information they would like to see on the SharePoint
- Behavioral Health SharePoint Link:
<http://hwteamsites/behavioralhealth/default.aspx>
- Jon Meyer contact information: meyerj@dhw.idaho.gov, (208) 334-6682

WITS Release Notes

- 15.9.0 release
 - Client address validation has been added, now all new or modified

client addresses will be checked against the USPS database

- Encounter “Save or Cancel” error has been corrected
- Encounter Start Date Program Enrollment error has been corrected
- Create Scheduler Encounter error has been corrected
- 15.10.0 release
 - Released to Production on Monday June 30, 2014
 - Release notes posted tomorrow June 27 on the WITS web site for review

WITS BETA Site Update

- Merge date for the Beta and Prime sites is late July or early August
- Speed of Beta is being looked into; it should improve when DHW goes to IE11.
- The WITS Help Desk recommends that staff starts using Beta site now in order to prepare for the coming merge
- WITS Beta in R1 not working – let Robert know what problems you are still having – Upgrade to Explorer 11 R2 has same issue was told Explorer 11 not supported have gone back to the old WITS
- FEI moving toward Beta in July or August – the issues in region 1 and 2 will be addressed prior to merge

SSRS subscriptions

- IT is testing a possible solution to this issue
- Encrypt from FEI – Microsoft updated Outlook 365
- No access to outside email Jamie working with IT
- Jamie will follow up with Anesia in IT
- **UPDATE:** For users to access the encrypted reports that are sent through an SSRS subscription, submit an IT Security request for the user and in the comments section, put that the user is requesting access to “Bluecoat WebMail Office 365.” Once the IT Security Request is complete, the user will have the ability to access Outlook 365 and will need to create an Outlook 365 email account the first time that they open a report.

Billing

- Medicaid claims from last years codes changed failed during the billing

<p>process. As a result, none of the Medicaid claim will be paid.</p> <ul style="list-style-type: none">• Jamie will continue to work on this with Amy Dunaway as well as other to address future billing issues, including private pay and third party insurance.• Jamie will be starting a billing FAQ which will be posted on www.wits.idaho.gov
<p>“Do Not Use” client update</p> <ul style="list-style-type: none">• Use support tickets for all future request to combine / remove duplicate client profiles• Use the Anonymous clients for entering Non-Episode Contacts when the required info is not available. The WITS Help Desk recently removed a large number of “Do Not Use” clients from one of the regions who had been creating these and then a full profile when the client screened.
<p>Policy Update</p> <ul style="list-style-type: none">• Policy updates will be added to this call as a standing agenda item• CAFAS Outage is being investigated to ensure that it does not occur again• There was a possible scoring issue with a small number of CAFAS, Casey Moyer will send out an email to the program managers with details
<p>eRMETS Update</p> <ul style="list-style-type: none">• No updates at this time
<p>Other</p> <ul style="list-style-type: none">• Training topics for the coming year were solicited, Training on SharePoint was requested• The regions were asked to email any training topics that they have for SFY15 to Robert.• Regions need to start using Beta instead of Prime and let CO know what problems they are having prior to the transfer from Prime to Beta in about 6 weeks• Let Robert know if 3rd Thursday will work for you or if a different week or day would work better for the monthly call• Region on call commented that the Thursdays work well for them