

WITS Changes – 18.3 – 18.5.1 Release MH

03/16/2016

In the 18.3 – 18.5.1 Releases, 50 bugs were repaired in WITS. Below are a summary of the errors and the resolutions of the problems.

- 1) Client Profile: Getting 'Update Failed...' error when entering more than 180 characters in 'General Client Comments' field on Additional Information screen.
Resolution: Client Profile: For General Client Comments on the Client Profile the maximum number of character that can be entered is 256 anything after that will be truncated. (WI# 20971)
- 2) Staff Module: Staff Member Type list is being cut off after 100 records.
Resolution: Staff Module: Staff Member Type list now returns all the options in the list. (WI# 29778).
- 3) Intake: Spelling error in informational message when creating an Intake.
Resolution: The spelling error has been corrected from "Since Create ATR Intake Key Activity was not selected, you cannot create ATR Intake for ATR3, ATR4 grant" to "Since Create ATR Intake Key Activity was not selected, you cannot create ATR Intake for ATR3, ATR4 grant." (WI# 23745).
- 4) Claim Item: Users can change status of claim items during the claim batch generation.
Resolution: Claim Item: Claim Items for which batching is in progress can no longer be edited. (WI# 26173).
- 5) Intake: Able to create intake without having that domain on staff account.
Resolution: Intake: Users are able to create the intake for only those domains they have permission to. (WI# 28338).
- 6) Consented Activity: Getting yellow screen when viewing Admission and Periodic Assessment.
Resolution: Consented Activity: Resolved the yellow screen issue that occurred while reviewing the Admission in Base and Periodic Assessment (WI# 30006).
- 7) Encounters: Signed notes that have been added to an existing encounter are not saving if they change pages within the encounter.
Resolution: Encounter Notes: Signed Notes are being saved once the Ancillary Services and Medications have been completed and saved, the user can navigate to another page and return back to Notes with no issues. (WI# 28313).
- 8) Various snapshots of reports print blank pages.
Resolution: "Base: Printing snapshot no longer prints empty pages for the following screens in IE: Placement Screening/OWI Profile screen (IA), Substance Abuse Simple Screener Profile (IPG), TAP, Scheduler, Outcome Measure, Group Roster. (Note: Before printing, header and footer need to be removed manually) Note: There are some issues while printing multiple page reports using Chrome and Mozilla browsers. When a report is generated usually there is more than 1 page, and when printed pages are not being formatted properly." (WI# 30340).
- 9) Printable View: Text size and formatting for few printable views is inconsistent after we replaced the old UI with the new one (17.0+).
Resolution: Base: Provider Claim Batch Profile and Client Voucher screen print preview is available. Text size and formatting for printable view is consistent for both the screens. (WI# 29979).
- 10) Discharge: Closes Cases without requiring Diagnosis.

Resolution: Discharge: When "Finish" is clicked on Discharge Tx Summary screen, Client Activity List screen is displayed with Discharge status as "In Progress" and the case is not closed. Prompt to close the case will be displayed when the user reaches the Discharge Diagnosis screen. (WI# 28383).

11) Group Notes: Able to exit encounters created through Group Session without prompt to save or cancel changes.

Resolution: Group Notes: The user is required to save or cancel changes to exit encounters when encounter is created from group session. (WI# 29165).

12) Sort Order: Values in many fields or dual list boxes are not sorting by the sort order designated in the code table in various screens.

Resolution: OR-Sort Order for different fields in multiple screens: All the fields mentioned in the description are sorted by the designated sort order. (WI# 29396).

13) Group Notes: Client cannot be added to Roster when CPE Start Date is same as Roster Status Effective Date and the CPE time stamp is not midnight.

Resolution: Group Notes: Time will no longer be factored when adding a client to the roster. As a result, a client can be added to the roster when the associated program enrollment start date is the same as the roster status effective date, regardless of the program enrollment time stamp. (WI# 23885).

14) Appointment Search: QBE parameters are displaying and shouldn't be.

Resolution: Appointment Search: Fixed an issue where QBE parameters would start displaying after searching by Start/End Date. (WI# 186009).

15) Clinical Dashboard: Yellow screen error when providing feedback, if staff member doesn't have an email address.

Resolution: Clinical Dashboard: If the recipient of the Provider Feedback does not have an e-mail address an error message will be generated saying "No Email was found for the staff member". (WI# 28664).

16) Cost Share: Use Fee Determination date to find appropriate CGE instead of today's date.

Resolution: Cost Share: When determining which client group enrollment to add a cost share to, WITS will use the Effective Date of the Fee Determination instead of the current date. (WI# 28944).

17) Group Session -> Misc. Notes: Getting 'Insert Failed. String or binary data would be truncated...' error.

Resolution: ID-Miscellaneous Notes: Length of Summary text box on Miscellaneous Notes screen from Group Session is increased to 300 characters. Miscellaneous Notes is Saved without any error message even when Group Name length is 50 characters. Tested this in Idaho and Connecticut instances. (WI# 29301).

18) Admission/Encounters: The values in two drop down boxes are not sorted properly.

Resolution: Admission/Encounters: Education dropdown on admission screen sorts by sort order and filters by domain. Service Location on encounters screen sorts by description and filters by domain. (WI# 29328).

19) Consent: Encounter Summary appearing as a Client Information Option after the Consent is Reviewed.

Resolution: ID - Consent: Encounter Summary no longer appears as a Client Information Option after the Consent is Reviewed when the Consented From and Consented To do not have the same Federal Tax Id. (WI# 29793).

20) Encounter: Any saved Diagnoses on the encounter cannot be nulled on screen because it is a search field.

Resolution: Encounter: A saved Diagnosis can be nulled by selecting the "X" on the line you want to clear. (WI# 29107).

21) System wide: Multiple screens have date/staff fields greyed out incorrectly.

Resolution: System wide: Date and Staff fields are enabled on the following screens: Referral List, SURF Notes, Authorization Dashboard Search, Client Access History Search, Authorization Change Search, Clearing House Batch Search, Support Ticket Search, H837 Management, H835 Management (WI# 30268).

22) Encounters: Able to release encounter on the "Encounter Note" screen if service is not valid under tx program (ID).

Resolution: ID - Encounters: Fixed an issue where users were able to release encounters from the "Encounter Note" screen when the service was not valid under tx program. (WI# 30663).

23) Search Field: "Adjudicated Date" field returns error message for date range even when results are returned for the specified date range.

Resolution: Adjudication Batch: Systems does not display the Error messages when the users puts in a valid date range in the "Adjudicated Date" field also the "Request Date" field on "Authorization Changes" search field allows the user to search using date range . (WI# 30488).

24) Claim Batch: Getting yellow screen error on Reviewing a claim item for a batch that is Awaiting Review.

Resolution: Claim Batch: A yellow screen no longer occurs when reviewing a claim item for an 'Awaiting Review' batch. (WI# 30764).

25) Staff Members: Facility program assignment dropdown is listing programs that are not in the facility in 18.0.1.

Resolution: Staff Members: The Facility program dropdown will now only show Programs in the Facility. (WI# 29077).

26) Staff Module: Not all roles are displaying when you first view roles for a user.

Resolution: Base-Staff Module: All available roles can be viewed for System Account and Agency Accounts when reviewed for the first time. (WI# 29458).

27) Staff Account: Users cannot remove some roles because of an error message.

Resolution: Staff Account: Added a unique constraint to the System Account Role and Agency Account Role to prevent an issue where a staff had the same role multiple times and were getting an error when trying to remove one of them. (WI# 29652).

28) System-wide: Warning messages not yellow anymore.

Resolution: System Wide: Warning messages are yellow shaded (WI# 29394).

29) Staff Module: Not all roles are displaying when you first view roles for a user.

Resolution: Base-Staff Module: All available roles can be viewed for System Account and Agency Accounts when reviewed for the first time. (WI# 29458).

30) Staff Account: Users cannot remove some roles because of an error message.

Resolution: Staff Account: Added a unique constraint to the System Account Role and Agency Account Role to prevent an issue where a staff had the same role multiple times and were getting an error when trying to remove one of them. (WI# 29652).

31) Diagnosis: Error message "Diagnoses are required for Behavioral, Medical, and Psychosocial categories for MH Intakes appearing for dates before 10/1.

Resolution: Diagnosis: When trying to enter a diagnosis before 10/1 with ICD9 codes the error message, "Diagnoses are required for Behavioral, Medical, and Psychosocial categories." no longer appears for any MH Intakes. (WI# 28946).

32) Mental Health Assessment: Should not be able to change the diagnosis once the MHA has been signed off AND clicking 'Finish' returns you to the Activity List instead of the Assessment List.

Resolution: Users can no longer change the diagnosis once the MHA has been signed off. Clicking 'Finish' on the MHA->Diagnosis screen will now returns you to the Assessment List instead of the Activity List. (WI# 27672).

33) Client Contact: Yellow screen upon clicking "Finish" on Client Contact Info when arriving from Crisis Evaluation > Address Information screen.

Resolution: ID-Crisis Evaluation Address Modify: Yellow screen is not displayed when address is been modified from Crisis Evaluation screen. Tested for ID and CT instances (WI# 29543).

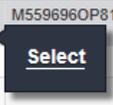
34) MHA: Axis Diagnosis causing Yellow Screen error.

Resolution: MHA: 'Edit Axis Evaluation' link for Axis diagnosis prior to ICD10 implementation is removed when it is read-only so that it will not cause yellow screen error.(WI# 30595).

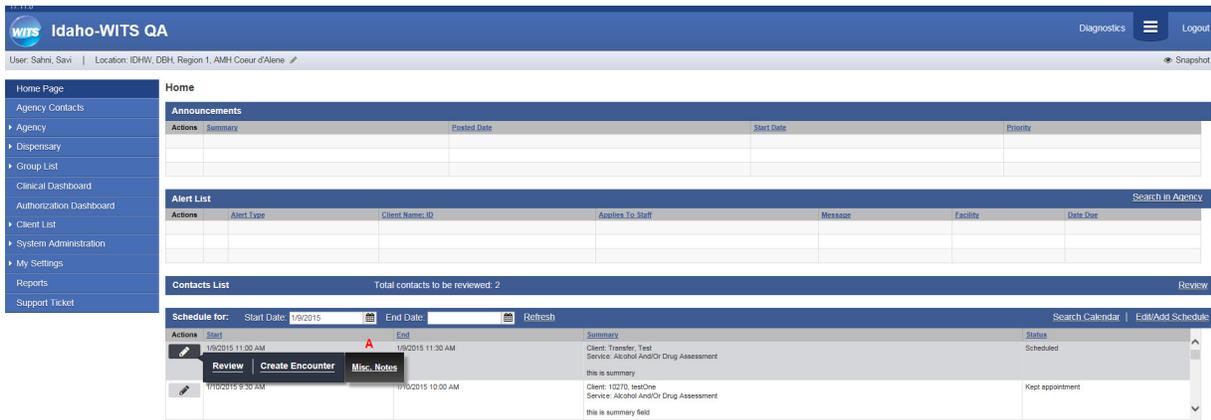
Below you will find a summary of the change to WITS for the 18.3 – 18.5.1 Releases (which took place on March 16, 2016).

1. Duplicate Client Check: update to the client duplicate check when creating a Client Profile or accepting a Referrals using the following logic:
 - a. First 3 characters of first name, first 3 characters of last name and year of birth
Exclude clients with first or last name < 3 characters.
OR
 - b. First character of first name and last 4 numbers of SSN (excluding SSN = 0000)
OR
 - c. Soundex of first name, Soundex of last name, and year of birth
OR
 - d. Soundex of first name and last 4 of SSN (excluding SSN = 0000)

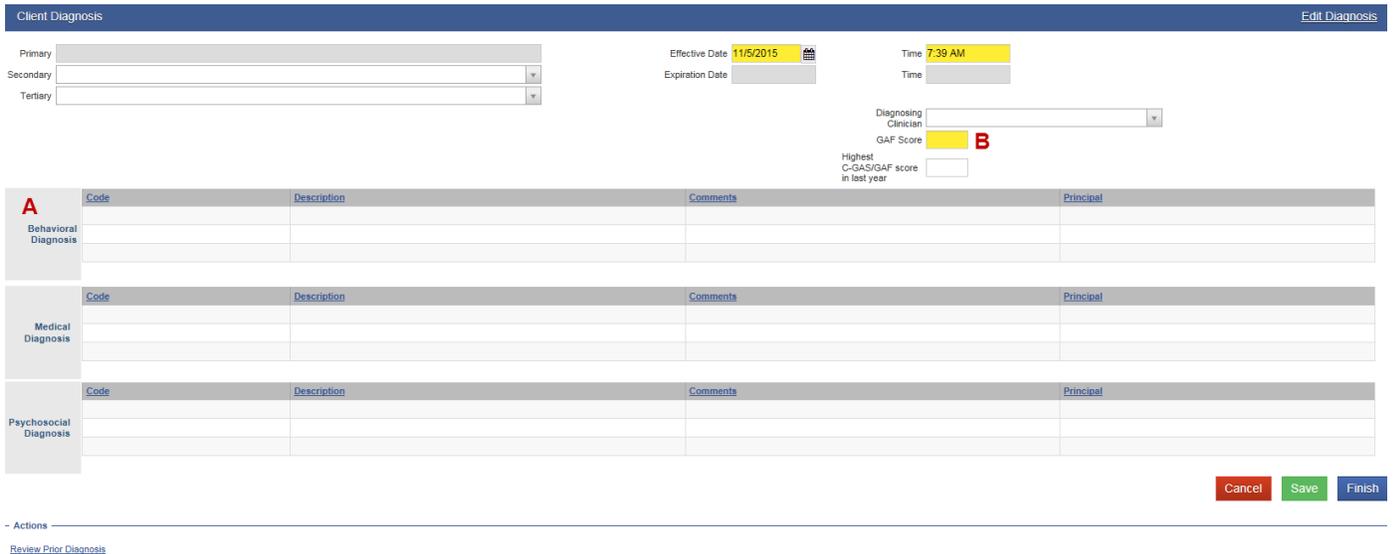
Similar Clients already exist in the System. Do you wish to continue inserting this client record? Click "Yes" to continue to Add the record or "No" to Cancel the creation of the new record.

Actions	Unique Client #	MPI	Full Name	DOB	SSN	Gender
	M559696OP818110	302249	POC1, Testing	5/15/1986	050-15-1986	Male
						

2. Scheduler: Users can now create a Miscellaneous Note from the scheduler list.



3. Diagnosis: Medical and Psychological Diagnosis are no longer required.



4. Staff Type of Agency Program Staff has been added as an available selection in the Staff Type dropdown.

5. Start and Termination date columns are added in Staff Member Search/Results screen. Termination Date is added to the Advanced Search tab.

6. Lock is renamed to Lock Agency Access and Release Lock is renamed to Release Agency Lock for Agency Account on System Account Workspace screen.