WITS Changes – April and May 2013 (Mental Health)
06/26/2013

In the April and May 2013, Rev. 5 release, 19 bugs were repaired in WITS. Below are a summary of the errors and the resolutions of the problems.

1. Tx Plan: Problem Summary List box not saving edits. **Resolution**: Tx Plan: The Problem Summary List box, which is a read-only field, is now always gray and no longer behaves as if it is editable.

2. Tx Review: Clicking Save or Finish on the diagnosis page produces a yellow page. **Resolution:** Previously, when modifying a Treatment Plan from a Tx Review, the Save or Finish buttons on the diagnosis page would throw yellow page errors. This has been resolved.

3. Encounter: Change the error message to user a friendly error when measure type is missing. **Resolution**: Change the error message to user a friendly error "Measure type for the selected service is missing." when measure type is missing.

4. Encounter: Encounters not pulling goals from the Tx plan if at least 1 problem is resolved. **Resolution**: In work item #13711 in the January 2013 release, a change was implemented to show a unique list of goals by goal number if multiple treatment plans were active for the given encounter. Since this change resulted in goals not appearing if at least 1 problem was resolved, the aforementioned change has been backed out. Goals can be differentiated by the Version # and Goal # shown in the list, if multiple treatment plans are active for the given encounter.

5. Admission: The fields were too narrow on the Financial/Household Screen to be able to see the entire value. **Resolution**: The fields have been widened on the Financial/Household screen to make better use of the available screen space and to allow for the entire value to be displayed.

6. Client Profile: Unable to click 'Yes' from warning for possible duplicate client. **Resolution**: Users can once again select Yes from the warning message: "Similar Clients already exist in the System. Do you wish to continue inserting this client record? Click "Yes" to continue to Add the record or "No" to Cancel the creation of this record." and successfully create a new client profile record.

7. Treatment Plan: WITS was allowing multiple active Tx plans to be created when 2 different users start Tx plans and hit save exactly on the same time. **Resolution**: Added a verification rule for an existing Treatment Plan when clicking on Save from the Profile screen. Previously, we were only verifying when the user clicked on Add and this could cause an issue if 2 users were entering data at the same time.

8. Alerts: Error message when user tries to Review "Treatment Plan Review Approval Required" alert. **Resolution**: The error message no longer appears when clicking on Review "Treatment Plan Review Approval Required" alert from the Home Page link.

9. Reports: Yellow screen when running Billable Services Report. **Resolution**: A yellow screen no longer appears when running Billable Services Report.

10. Client Group Enrollment: "self" not saving and yellow screen on save without required value. **Resolution**: There is no longer a yellow screen when saving a blank CGE Start Date; instead a warning message appears. The value "self" no longer disappears from the relationship field and the user no longer able to save the record with this field blank.

11. Activity List: Inconsistent behavior of Cancel and Finish buttons. **Resolution**: In the Tx Plan Profile, the behavior of the cancel and finish buttons will take the user back to the associated list screen. Cancel and Finish buttons of the Tx Plan screens (Overview, Diagnosis, Problems/Goals, Planned Services and Plan Outline) will take the user back to the Tx Plan Profile Screen. A Finish button has been added to the Problems/Goals and the Planned Services screens of the Tx Plan.

12. Tx Plan: add “Generate Report" link to the Plan Outline screen. **Resolution**: The "Generate Report" link has been added to the Plan Outline screen.

13. Print Prescription: Formatting issues. **Resolution**: If the “Facility Administration Office” address has text in both the Address Line 1 and Address Line 2 fields, then the phone number will no longer overlap the city, state, and ZIP on the printed prescription.

14. Vital Signs: Warning Message not Shown When Height = 10. **Resolution**: The warning message "The Height Measure (Feet) should be greater than 4 and less than 10." now appears when height ft = 10 (with any value entered for inches).

15. Client: Update the duplicate client message to include the Select option instructions **Resolution**: Updated the duplicate client message to include the Select option instructions.

16. GAIN: Race and Ethnicity not mapped correctly **Resolution**: When the GRRS is downloaded into WITS, GAIN Race and GAIN Ethnicity now accurately reflect the race and ethnicity values for the corresponding fields in the GAIN ABS system. Note that since ethnicity in WITS only allows for a single value, when a given GAIN-I has multiple ethnicities, only the first value sent by GAIN will be shown in the GAIN Ethnicity field as has always been the case. The question remains after the user clicks Yes or No, after the choice is made click Finish.

17. Encounter: The Start Time and End Time are wiped out, unable to save and release the encounter for a date spannable services **Resolution**: Start and end times are no longer required to save for unit-based, date spannable services.

18. Consent: Second Page Blank on Print Report **Resolution**: Extra space has been removed to ensure that when printed, the consent will not print a second page if it only contains header information.

19. Client Profile: When clicking the Save button on the Collateral Contact screen on a new unsaved client, the users receives an error message and is kicked out of WITS without the new record being saved. **Resolution**: The error no longer occurs when clicking the Save button on the collateral contact screen for a new client that has not been saved yet.

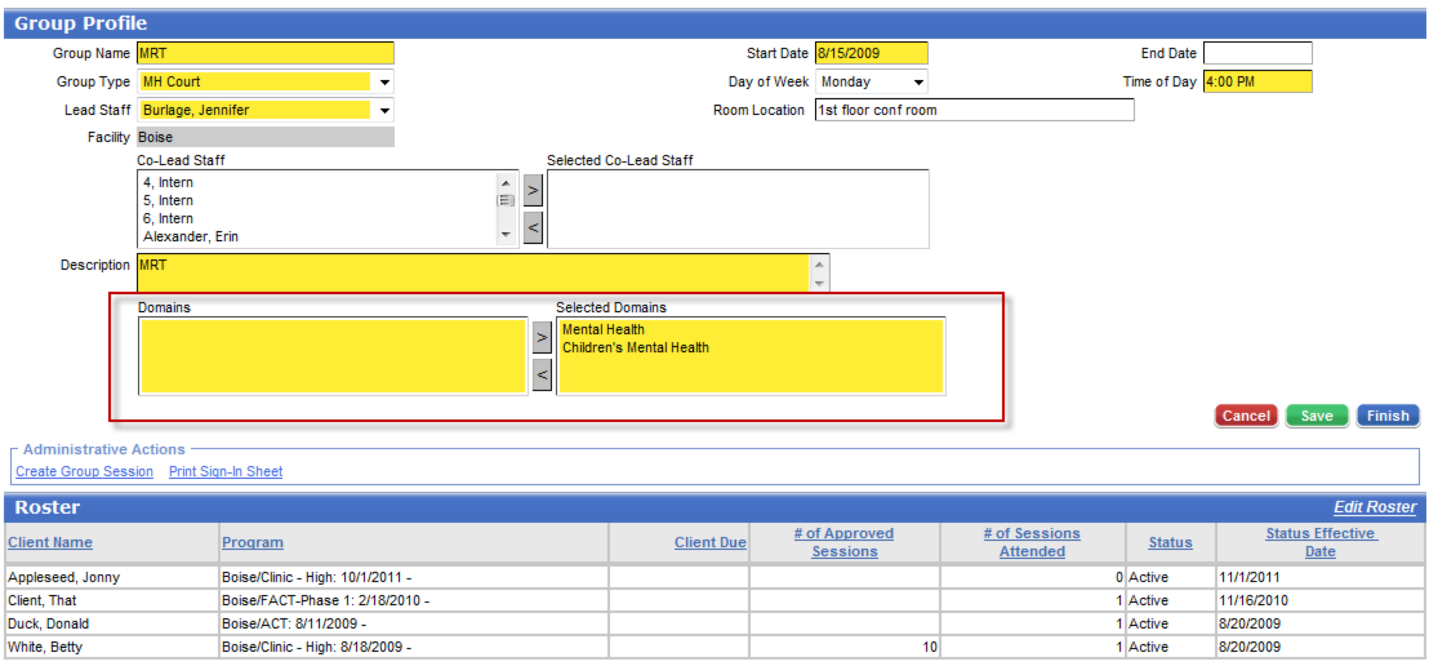
Below you will find a summary of the changes to WITS for the April and May 2013, Rev. 5, release (which took place June 26, 2013). When these changes are made in Idaho-Mountain and Idaho-Pacific, the top right portion of your screen will say May 2013, Rev. 5.

Client Profile

On the Client Search screen, users are now able to search SSN without dashes to return results.

Group Notes

Added treatment domain mover box to the Group Profile screen that appears after a Group Type is selected. Services available on a Session are now filtered by selected domain(s).



Client Name	Program	Client Due	# of Approved Sessions	# of Sessions Attended	Status	Status Effective Date
Appleseed, Jonny	Boise/Clinic - High: 10/1/2011 -			0	Active	11/1/2011
Client, That	Boise/FACT-Phase 1: 2/18/2010 -			1	Active	11/16/2010
Duck, Donald	Boise/ACT: 8/11/2009 -			1	Active	8/20/2009
White, Betty	Boise/Clinic - High: 8/18/2009 -		10	1	Active	8/20/2009

Wait List

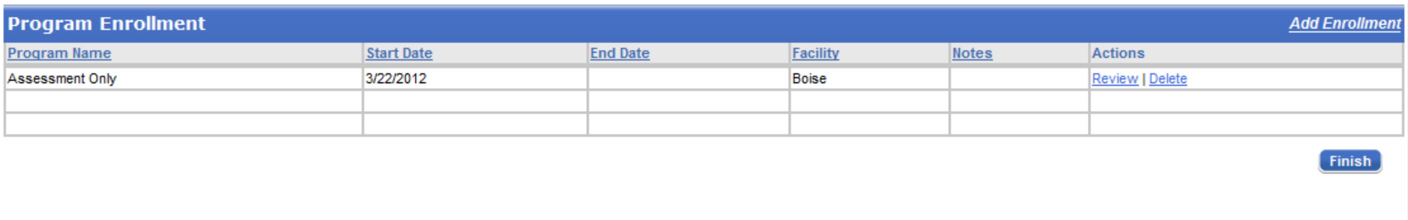
In order to be consistent with the use of "Client", the word “Patient” has been changed to “Client” on the Agency Profile Wait List and the Client Activity Wait List.

Reports

The Consent, Risk Assessment, Treatment Plan, Treatment Review and Fee Determination PDF reports have been modified to remove references to the "Division of Behavioral Health", "Idaho Department of Health and Welfare, Division of Behavioral Health" and "the Department". The Treatment Plan and Fee Determination reports were updated to replace those references with the context Agency name.

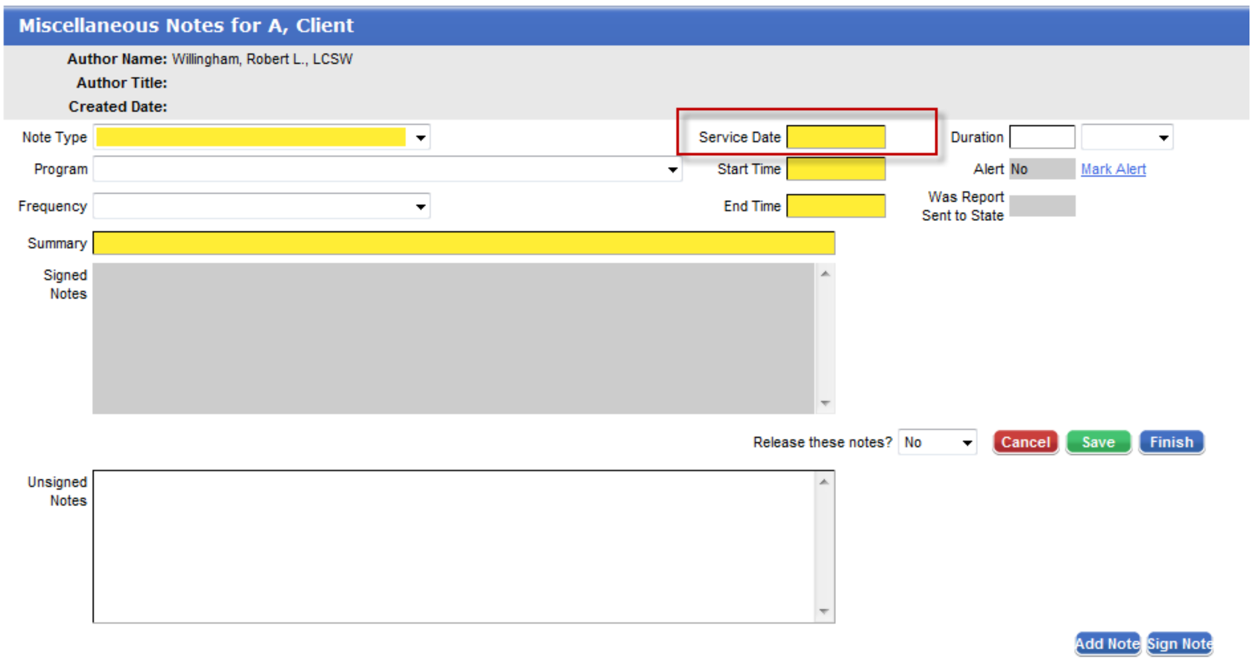
Program Enrollment

The height of the Program Enrollment list is now expanded to display 25 single-line rows.



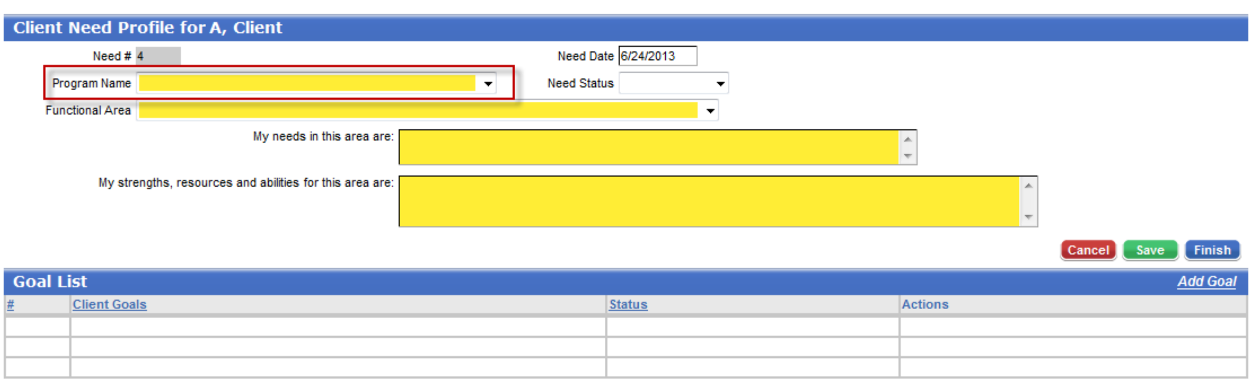
Miscellaneous Notes

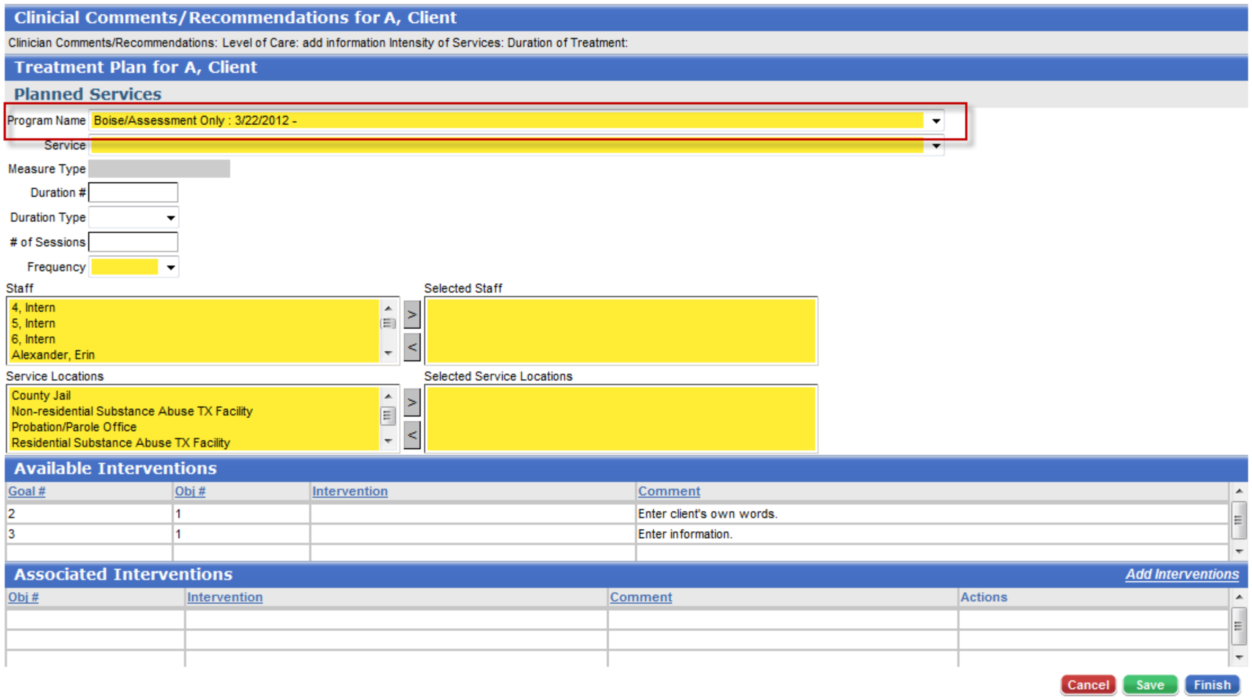
The "today's date" default on the Service Date field was removed.



Treatment Plan

The Program dropdown on the Problem and Planned Services screens is limited to those programs in which the client has an active (as of the current date) enrollment.





Clinicial Comments/Recommendations for A, Client

Clinician Comments/Recommendations: Level of Care: add information Intensity of Services: Duration of Treatment:

Treatment Plan for A, Client

Planned Services

Program Name: Boise/Assessment Only : 3/22/2012 -
Service
Measure Type
Duration #
Duration Type
# of Sessions
Frequency

Staff: 4, Intern; 5, Intern; 6, Intern; Alexander, Erin
Selected Staff

Service Locations: County Jail; Non-residential Substance Abuse TX Facility; Probation/Parole Office; Residential Substance Abuse TX Facility
Selected Service Locations

Available Interventions

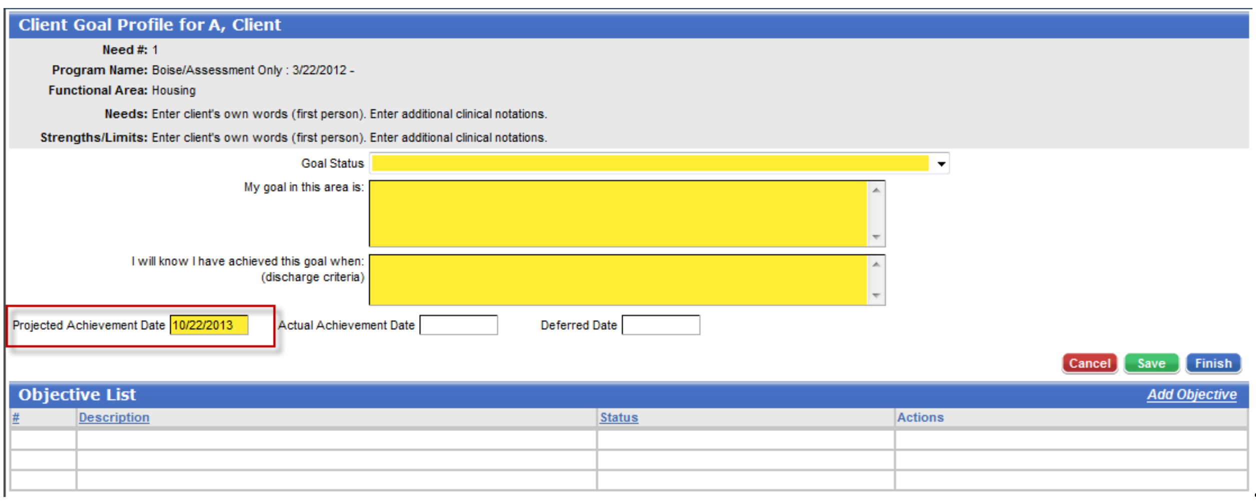
Goal #	Obj #	Intervention	Comment
2	1		Enter client's own words.
3	1		Enter information.

Associated Interventions — Add Interventions

Obj #	Intervention	Comment	Actions

Cancel Save Finish

The goal profile - projected achievement date and objective profile - expected achieve date are now required for clients who have a Mental Health or Children's Mental Health intake domain.



Client Goal Profile for A, Client

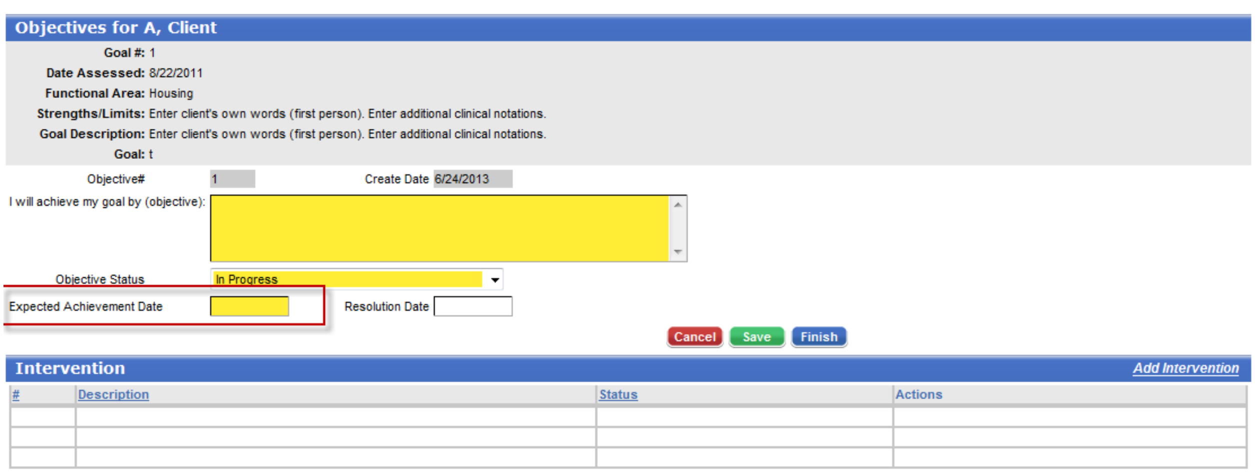
Need #: 1
Program Name: Boise/Assessment Only : 3/22/2012 -
Functional Area: Housing
Needs: Enter client's own words (first person). Enter additional clinical notations.
Strengths/Limits: Enter client's own words (first person). Enter additional clinical notations.

Goal Status
My goal in this area is:
I will know I have achieved this goal when: (discharge criteria)
Projected Achievement Date 10/22/2013 Actual Achievement Date Deferred Date

Cancel Save Finish

Objective List — Add Objective

#	Description	Status	Actions



Objectives for A, Client

Goal #: 1
Date Assessed: 8/22/2011
Functional Area: Housing
Strengths/Limits: Enter client's own words (first person). Enter additional clinical notations.
Goal Description: Enter client's own words (first person). Enter additional clinical notations.
Goal: t

Objective# 1 Create Date 6/24/2013
I will achieve my goal by (objective):
Objective Status In Progress
Expected Achievement Date Resolution Date

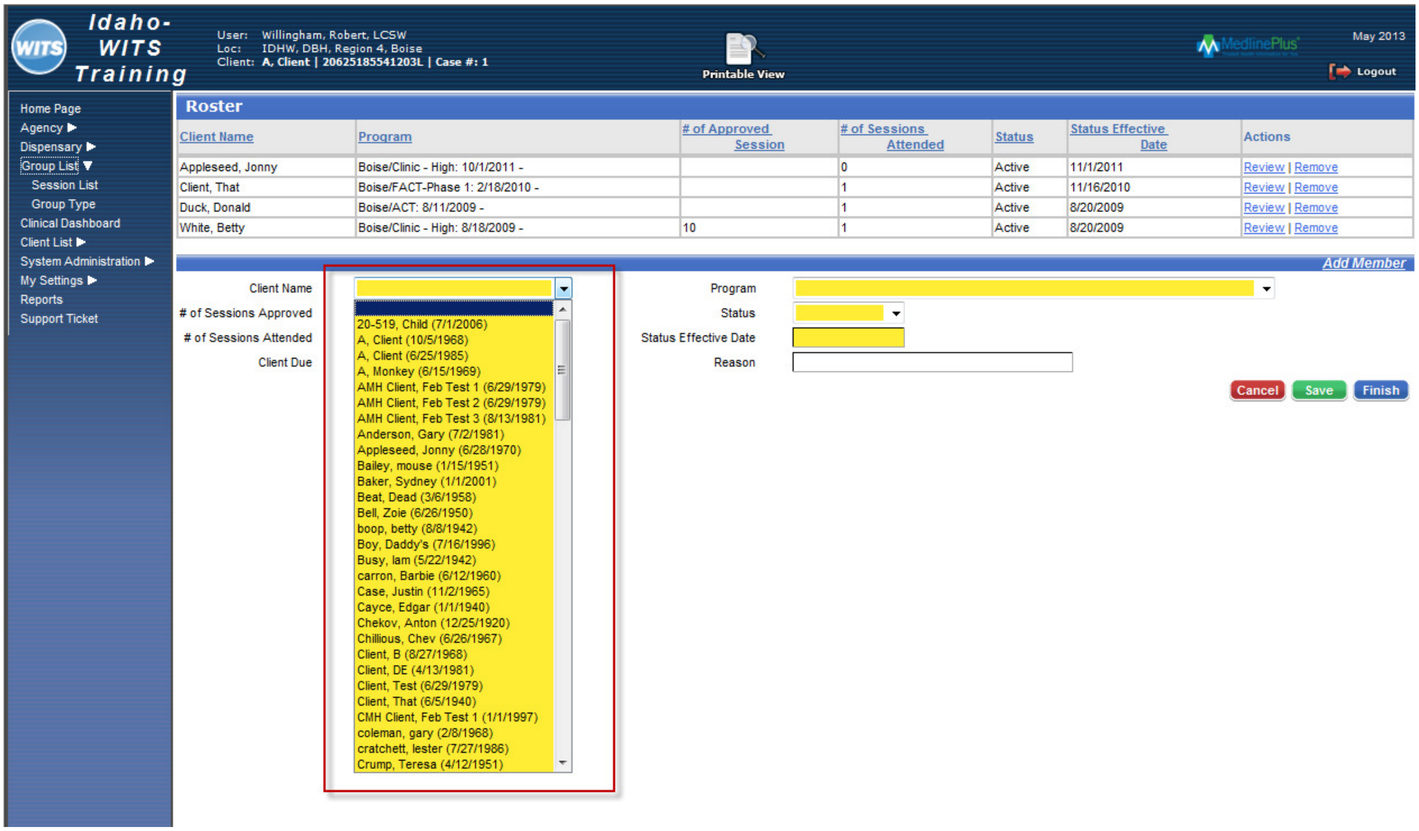
Cancel Save Finish

Intervention — Add Intervention

#	Description	Status	Actions

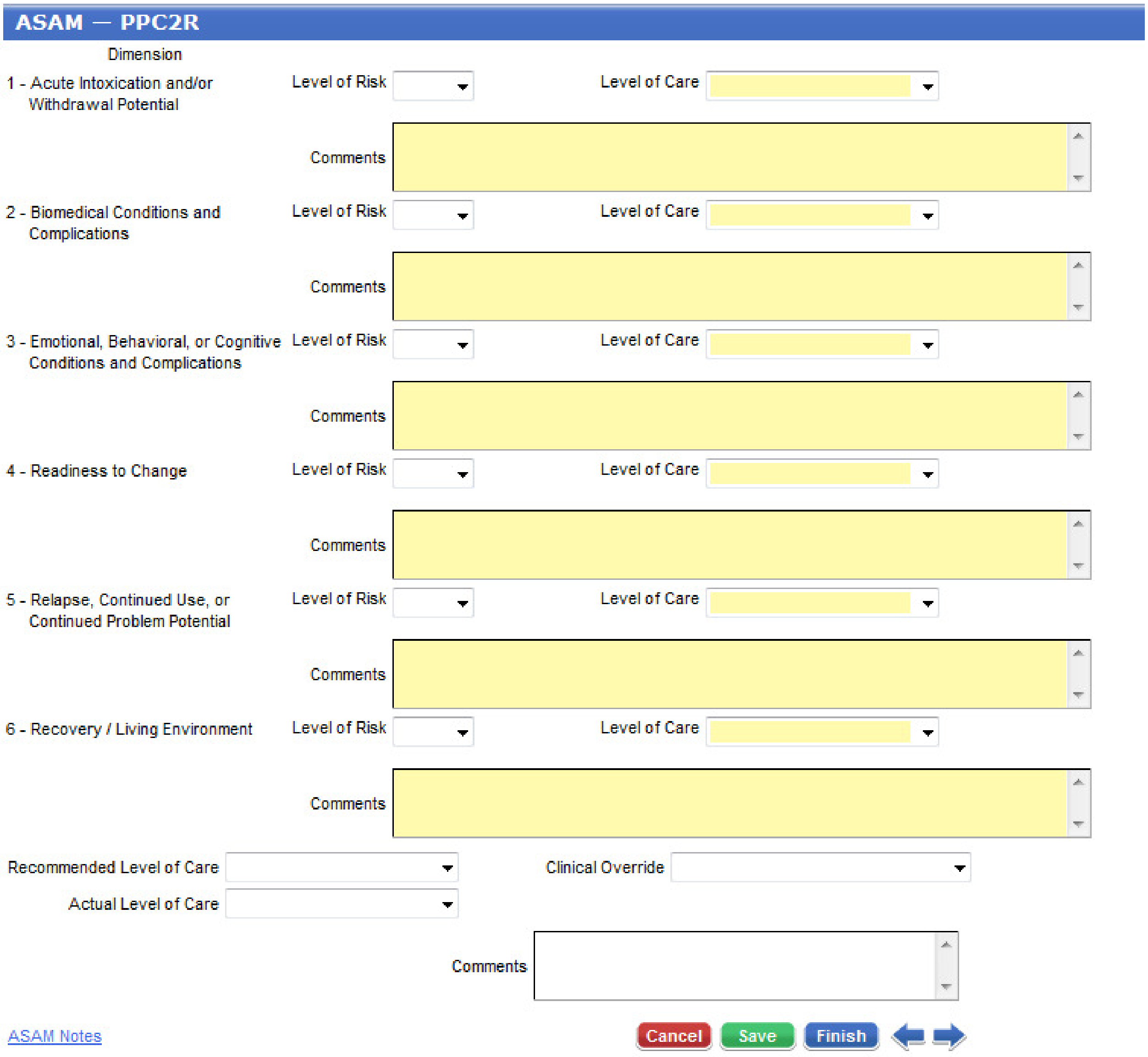
Client Name Dropdown Lists

The client's date of birth has been added to the client dropdown with the format "Last Name, First Name (DOB)" under Dispensary - Manage Inventory, Group Roster and Support Ticket.



ASAM

The ASAM screens were reformatted on Admission, Discharge, Treatment Review, TAP Assessment, and MDA Assessment to make the Level of Care fields readable.



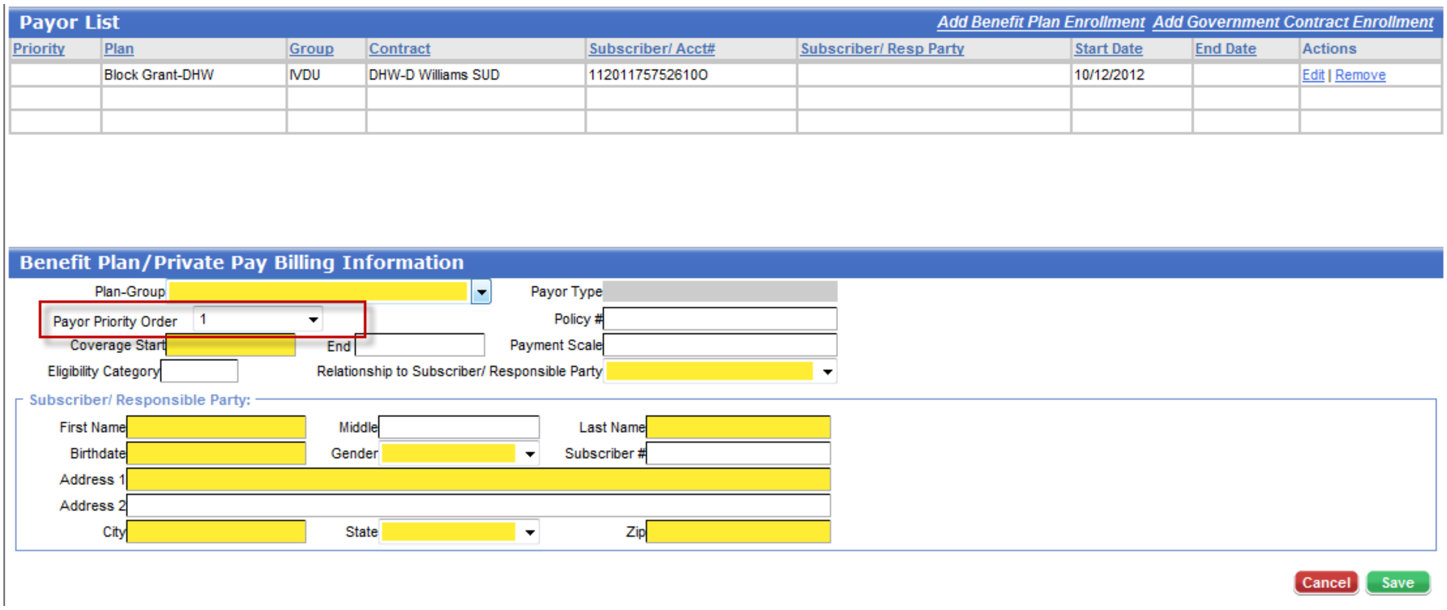
The values in the ASAM level of care dropdown are now filtered based on the intake domain of the client.

<u>Billing</u>

Enhancements were made to support Add-On Services on the Service Profile, Service List, Authorization, Encounter, Claim Item, and Claim Item List. This functionality will not be used until training has been completed in July.

<u>Client Group Enrollment</u>

A “Payor Priority Order” field was added to the Client Group Enrollment (CGE) and Payor List. The Priority was appended to the CGE dropdown at Release to Billing, and the dropdown was sorted in priority order.


Payor List
Add Benefit Plan Enrollment
Add Government Contract Enrollment
Priority
Plan
Group
Contract
Subscriber/ Acct#
Subscriber/ Resp Party
Start Date
End Date
Actions
Block Grant-DHW
IVDU
DHW-D Williams SUD
11201175752610O
10/12/2012
Edit | Remove
Benefit Plan/Private Pay Billing Information
Plan-Group
Payor Type
Payor Priority Order
1
Policy #
Coverage Start
End
Payment Scale
Eligibility Category
Relationship to Subscriber/ Responsible Party
Subscriber/ Responsible Party:
First Name
Middle
Last Name
Birthdate
Gender
Subscriber #
Address 1
Address 2
City
State
Zip
Cancel
Save