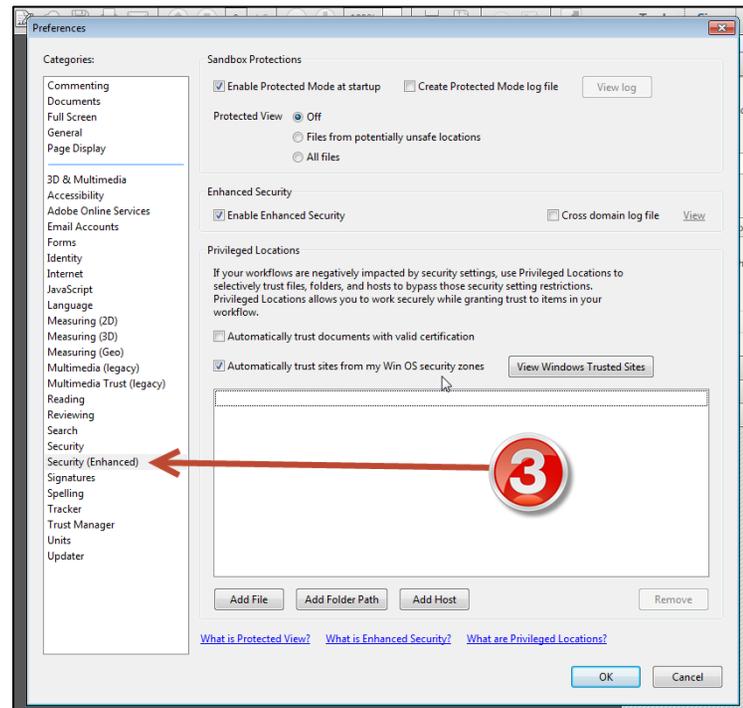
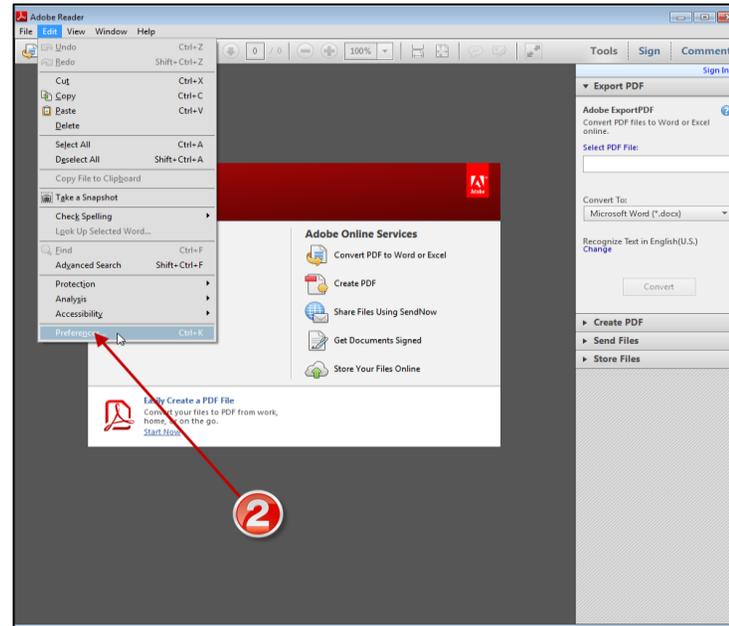


Internet Explorer 10 and 11 Protection Mode Disabling

Adobe (version 10 and 11) has an Enhanced Protection Mode which can cause problems accessing PDF documents in the web browser.

To disable this setting follow these steps:

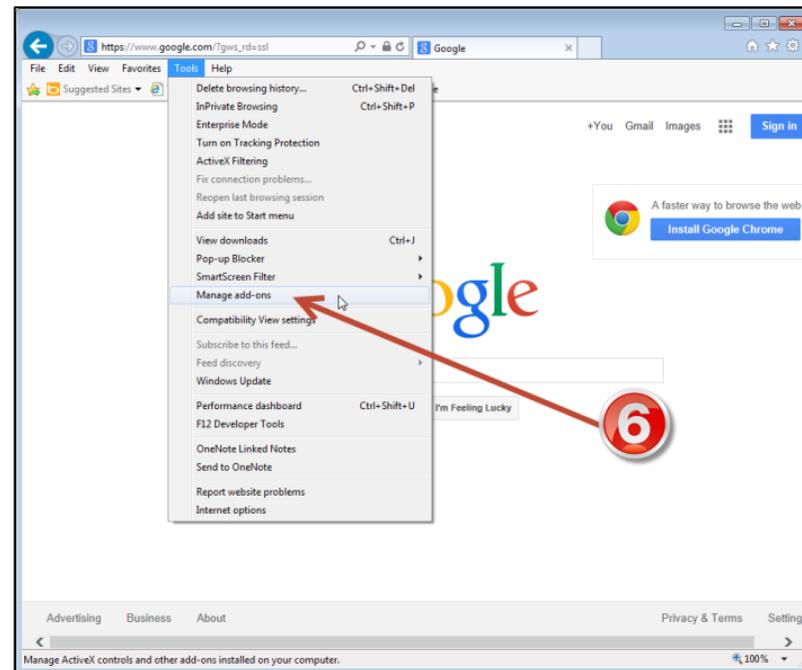
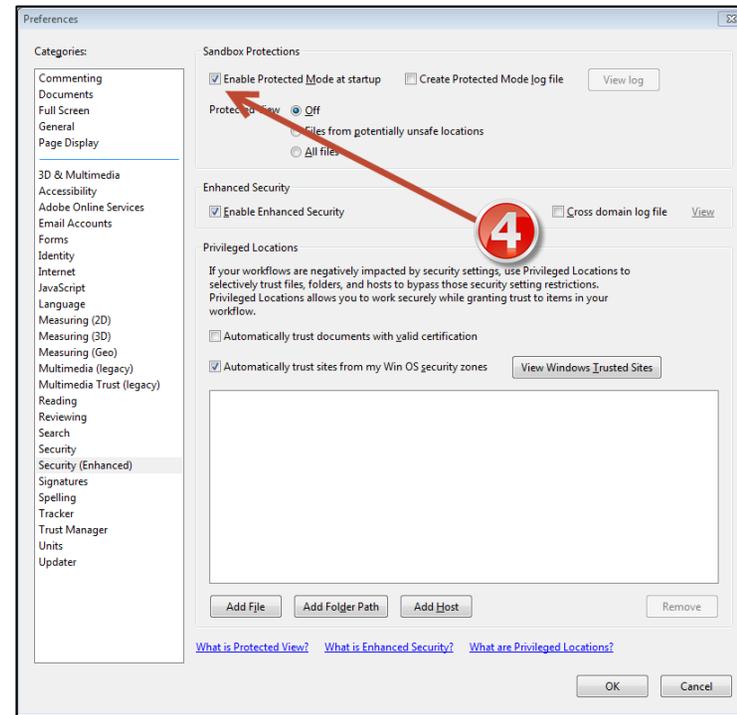
1. Getting here: **Open Adobe Reader**. Use the shortcut on the desktop or the program menu in Windows.
2. **Select the Edit Menu, click Preferences tab.**
3. From the Categories in the pop-up window, **choose Security (Enhanced).**



4. **Uncheck the box next to Enhanced Protected Mode** to disable this feature.

If there are still issues accessing the PDF in the browser:

5. Ensure the plug-in is enabled. To do this, **open the Internet Explorer browser.**
6. In Internet Explorer, **click on Tools, select Manage Add-ons.**



7. Locate the Adobe Plug-in.
8. Verify the status of the program is "Enabled".
9. If "Disabled", **highlight the "Adobe Systems Shockwave Flash Object"**.
10. **Click the "Enable" button** at the bottom of the screen.

