

IWUG Online Meeting Minutes

December 3, 2015

Topics discussed:

Announcements

Business Psychology Associates

Sharon Burke

Sentinel Events:

There is a requirement in IDAPA to notify BPA of a sentinel event within 24 hours, especially with a client who is under supervision. There is a form on the BPA Health website to do so, and follow up with what happened with the event will occur. Michelle barker is the contact for any questions regarding Sentinel Events at BPA Health.

NWATTC trainings:

NWATTC will be providing four trainings next year, one per quarter in each hub, in three different hubs. Trainings will be held in regions where they provide technical assistance to the state. They have proposed Coeur D'Alene, Boise, and something in Pocatello/Idaho falls. As they are developed we may have the option to change those locations.

DHW

Dan Greenleaf

Follow up survey:

Two trainings have been set up for the Follow up training; December 10th at 10:00AM to 12:00PM, and December 14th, 2015 at 2:00PM to 4:00PM.

The training will walk through the reason behind the follow up, specifics for operations and billing, as well as a WITS functionality tutorial. BPA has sent out a memo on DHW behalf with the informed consent.

January 1st 2016 will start the clock on the follow up survey, 30 days after that start point the assessments will be started. This assessment will allow DHW to look at the effectiveness of the treatment and not just output. It will supply a lot of useful data on what's working and what's not working, will aid in requests for additional funding, and what services will be provided in the future. Please contact Dan Greenleaf at GreenleD@Dhw.idaho.gov or at (208) 334-6681 for questions.

Crystal Campbell:

Telebehavioral health:

DHW has recently had standards approved and refers to behavioral health services delivered through audio/audio visual communication between provider and participant. This may alleviate transportation and childcare hardships that are keeping clients away from treatment.

Providers will be responsible for providing the equipment needed, but the services will be reimbursable. Telebehavioral health won't be a new service; it will apply to the same authorization you receive for standard treatment it will be added to the list of location on the encounter note. Reimbursement rates will be the same for in person services or telebehavioral health services.

ATR 4:**ATR Care Coordination:**

A study of the ATR program stated 25% of clients are not making it to the provider to access the GAIN, and there are 30% who are not accessing services after the GAIN. If 100 call in, only 75 would receive a gain and only about 16 clients would participate and transfer to another provider.

A pilot project for care coordination would provide a connection for clients with a care coordinator (recovery coach or care manager). The care coordinator would contact the client within the first 24 hours, complete the GPRA Assessments, and would work with the client throughout treatment to keep them engaged. Initially looking at the pilot in the treasure valley but expansion throughout the state will happen if the program is successful.

Expenditures for the ATR program are right on track and more clients are being served than expected at this time.

Department of Corrections:

Lorenzo Washington

No updates at this time.

Idaho Supreme Court:

Lynn Proctor

No updates at this time.

Idaho Department of Juvenile Corrections:

Liza Clinger

No updates at this time.

WITS Help Desk:

Carissa Linder

Follow-Up Trainings:

Follow-Up Trainings will cover the new follow-up process in requirements and functionality.

December 10th, 10:00AM – 12:00PM (MST)

December 14th, 2:00PM – 4:00PM (MST)

New Staff Module Trainings

New Staff Module Trainings will cover the new layout and functionality of the new Staff Module. This training is suggested for Agency WITS Administrators.

December 8th, 11:00AM – 12:00PM (MST)

December 16th, 2:30PM – 3:30PM (MST)

New Staff Module: Logging in and Resetting Credentials

*Changes will occur in the Staff Module and in the log-in functionality of WITS on January 4th. (Tentative)
Guidance on WITS.Idaho.Gov under the AWA Tab:*

<http://wits.idaho.gov/Portals/73/Documents/substanceUse/Training/enhanced%20architecture%20guidance.pptx>