

IWUG Online Meeting Minutes

(March 20, 2014)

Topics discussed: ???

Announcements

IDOC-Greg Lewis announced that a provider memo regarding expanded services is forthcoming in about a week.

ISC – Lynn Proctor states there are no announcements.

IDJC-No one from IDJC was on this call.

IDHW-

- There is a new protocol and permission for deleting records.
- Fiscal year 2015 contract set-up in WITS is underway.
- Medicaid or Optum Idaho is communicating information on electronic health records out to providers. Providers that are part of the BPA network will still need to use WITS regardless of recommendations by Medicaid.
- The IWUG meeting will consist of a billing focus on the first Thursday of the month. All subsequent IWUG meetings will focus on non-billing items.
- There is a new tab for the ISC located on the WITS website.

BPA – No new updates.

System enhancements and updates

The WITS release schedule has changed. Now there is a release every two weeks. The name has also changed. The newest releases are 15.1 and 15.2.

There is a new tab for the user interface beta test sites. Keep in mind the beta sites are live, production data. Providers should never put in dummy data.

Training

The ATR voucher overview has changed. The changes align the ATR voucher overview with the SUD voucher overview. Provisional vouchers are still an anomaly. Denise covered the process for creating a provisional voucher.

Denise walked attendees through the process of completing an Authorization Change Request. A Note to Authorizer is the only Authorization Change Request that does not require an ASAM Concurrent Review. Denise explained to put any ASAM updates at the top of the Comments field and leave the old comments in place.

Requesting more units (did not use maximum allowed in beginning) should be included as a Note to Authorizer.

Q & A

How to change a client from ATR to another funding source with a new provider? Provider should call the WITS Help Desk to discuss the GPRA situation so provider can be advised correctly.