



DATE: August 15th, 2014

TO: SUD Provider Network

FROM: Business Psychology Associates Provider Network Management

SUBJECT: Process Change in Reopening Closed Authorizations

Effective August 18th, 2014, BPA will take on the responsibility for reopening any IDHW and IDOC authorizations that have been closed. If you have a closed authorization that you believe needs to be reopened, please contact BPA's Call Center 1-800-922-3406 for IDHW and IDOC authorizations.

For IDJC authorizations, please contact IDJC. For questions about SUD services for ISC clients, please contact ISC.