

## WITS Changes – 18.2.11 Release

02/10/2016

In the 18.2.11 Release 10 bugs were repaired in WITS. Below are a summary of the errors and the resolutions of the problems.

- 1) Support Ticket functionality unreliable . **Resolution:** Support ticket functionality restored. (WI# 29888)
- 2) Scheduler: Cannot delete appointments. **Resolution:** Scheduler: Fixed an error that would occur when deleting a scheduled appointment. (WI# 30159)
- 3) Authorization Change Requests: Request date field is read-only. **Resolution:** Request date is now editable. (WI# 30264)
- 4) Encounters: Unable to release due to error 'The claim exceeds the authorized number of units for the service' when units becomes negative for a child service. **Resolution:** Fixed the issue where the system would not release the encounter to billing for a child service when the parent service units becomes negative. (WI# 30270)
- 5) Treatment - Medication List: Only clerical staff are showing up in the 'Staff Prescriber' drop down box **Resolution:** Treatment - Medication List: Fixed an issue where only some Staff values appeared in the 'Staff Prescriber' drop down box. (WI# 30275)
- 6) Search Fields: Search Date fields will no longer accept enough characters for a date range to search. **Resolution:** Character length is increased to accommodate the date range. (WI# 30100)
- 7) NOMS: Not getting any results when running the NOMS Incremental Extract. **Resolution:** NOMS: The Extract is no longer failing due to a syntax error for outcome measure and enrollment based instances. (WI# 30587)
- 8) Provisional Vouchers: Getting yellow screen error when denying from Voucher screen. **Resolution:** Provisional Vouchers: A yellow screen no longer occurs when trying to deny from the Authorization screen. (WI# 30310)
- 9) Encounters: Able to release encounter on the "Encounter Note" screen if service is not valid under tx program **Resolution:** Fixed an issue where users were able to release encounters from the "Encounter Note" screen when the service was not valid under tx program. (WI# 30663)
- 10) Appointment List: Yellow screen when viewing encounters & able to create multiple encounters from one appointment **Resolution:** Appointment List: Fixed the Yellow screen issue that occurred while viewing encounters and it now restricts the user to create multiple encounters from one appointment. (WI# 30045)