

WITS Changes – 17.9.0 Release (SUD)

12/29/2014

In the 17.9.0 Release 4 bugs were repaired in WITS. Below are a summary of the errors and the resolutions of the problems.

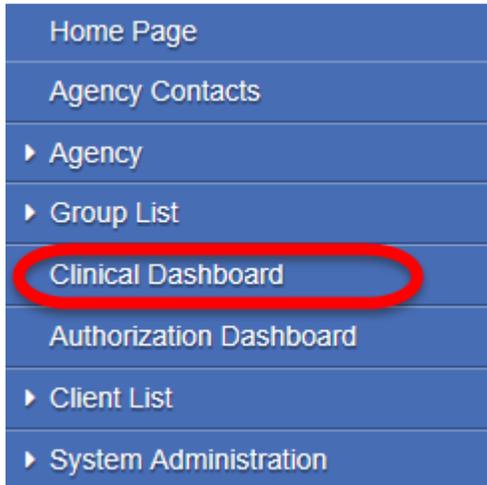
- 1) Alert List: Getting yellow screen error when reviewing 'Periodic Assessment Update' alerts. **Resolution:** Fixed the yellow screen issue that occurred when reviewing the 'Periodic Assessment Update' alerts from Home Page and from Agency Alert list.
- 2) Alerts: 'Rejected Claim Items' alert multiple issues. **Resolution:** Fixed the issue where the 'Rejected claim item' Alerts did not generate for 'Treatment Team Primary care staff member' and for "Encounter Release to Billing Staff".
- 3) Bill Another Payor: Inaccurate error message wording when secondary and tertiary are not allowed. **Resolution:** When clicking Finish where the original claim item was for a government contract and Order of Benefits was set to something other than primary, the wording of the error message mentioned not being allowed to bill a secondary payor. The error message has been changed to 'The claim cannot be billed to any payor other than Primary if the previous payor is Government contract.' so that it applies to any Order of Benefits selection (secondary, tertiary, >3).
- 4) Payor Adjudication: Delayed and slow responses when scrolling and selecting items on list screens. **Resolution:** The following have been implemented to improve performance and usability:
 - 1) Actions popups that appear when hovering over the pencil icon will now only be displayed for a minimal amount of time after no longer hovering. This improvement has been applied system-wide; not only within the Payor Adjudication module.
 - 2) The 'Contract #' dropdown on the Adjudication Batch List screen has been widened to accommodate values having a larger number of characters.
 - 3) The 'Contract' dropdown on the Claim Submission, Adjudication Batch List, and Payor Claim History screens is now an on-demand/searchable fetching dropdown.

Below you will find a summary of the change to WITS for the 17.9.0 release (which took place December 30, 2014). When these changes are made in Idaho-Mountain and Idaho-Pacific, the top left portion of your screen will say 17.9.0.



Authorization

An Authorization Dashboard has been created for providers to view all authorizations and authorization change requests in a dashboard format, similar to the Clinical Dashboard and GPRA Follow Up/Discharge screens.



17.10.1
☰
Logout

User: Willingham, Robert, WA | Location: Provider Training Agency, Treatment Location 1
👁 Snapshot

- Home Page
- Agency Contacts
- ▶ Agency
- ▶ Group List
- Clinical Dashboard
- Authorization Dashboard**
- ▶ Client List
- ▶ System Administration
- ▶ My Settings
- Reports
- Support Ticket

Authorization Dashboard

Client First Name

Unique Client Number

Authorization #

Auth Effective Date

Auth End Date

Client Last Name

Facility

Payor Group

Change Request Date

Last Update

Provider Agency

Contracting Agency

Administering Agency

Plan

Request Updated By

Change Request Status

ASAM LOC

Primary Staff

Selected Staff

➔ ➔

Clear Go

Auth #	Client Name	Auth Effective Date	Auth End Date	ASAM LOC	Last Update	Administering Agency	Change Request Date	Change Request Type	Change Request Updated By	Change Request Status	Primary Staff
1898	Calibur, X	1/1/2014	6/3/2014		7/7/2014	zBusiness Psychology Associates					
1876	Calibur, X	5/4/2014	5/9/2014		5/27/2014	zBusiness Psychology Associates	5/7/2014	Change to Service	Jensen, Brina	Approved	
1885	Calibur, X	5/8/2014	5/8/2014		5/27/2014	zBusiness Psychology Associates					
1752	Calibur, X	1/29/2014	3/31/2014	II.1 Intensive Outpatient	4/30/2014	zBusiness Psychology Associates	1/30/2014	Add New Service	Jensen, Brina	Denied	Williams, Bryce