

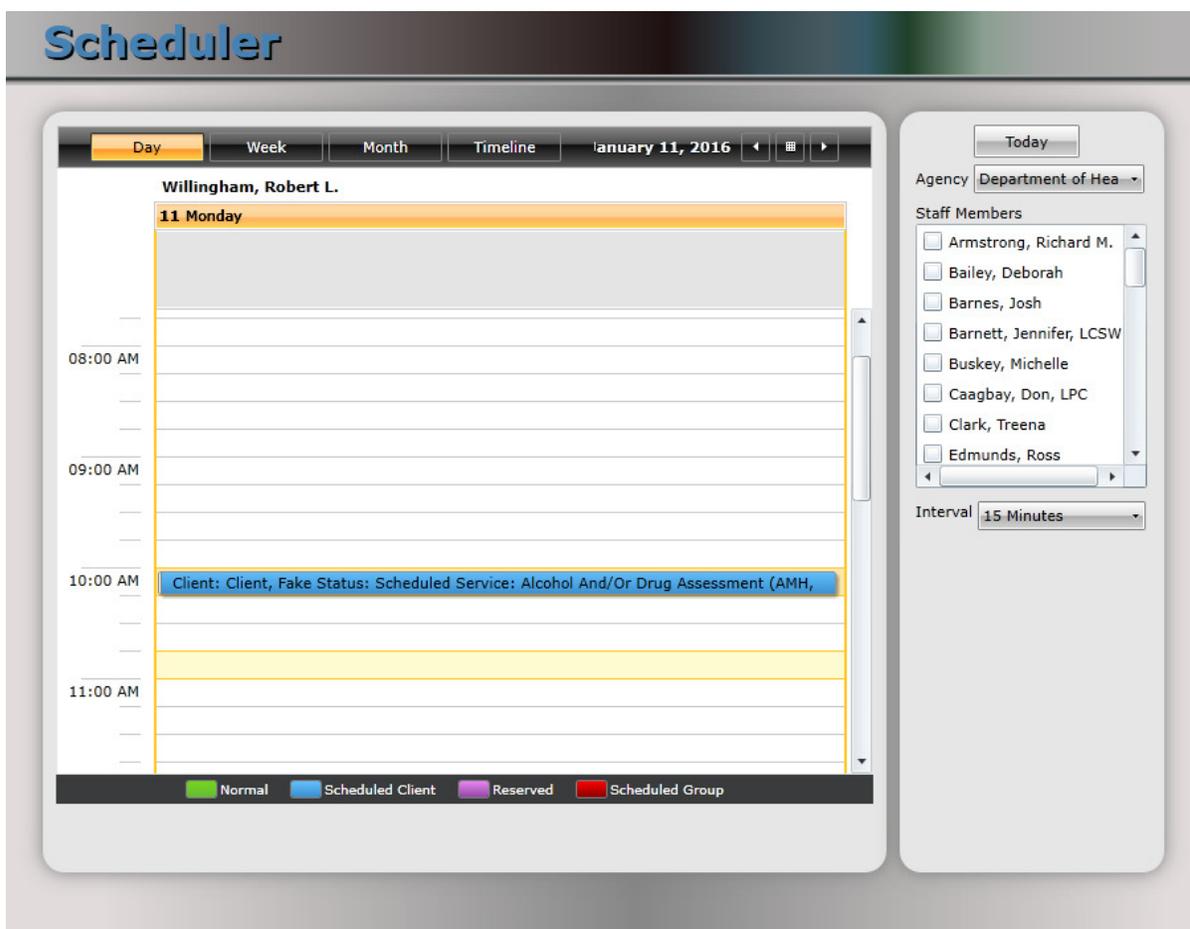
# Users Unable to Delete Appointment from the Scheduler

## Issue:

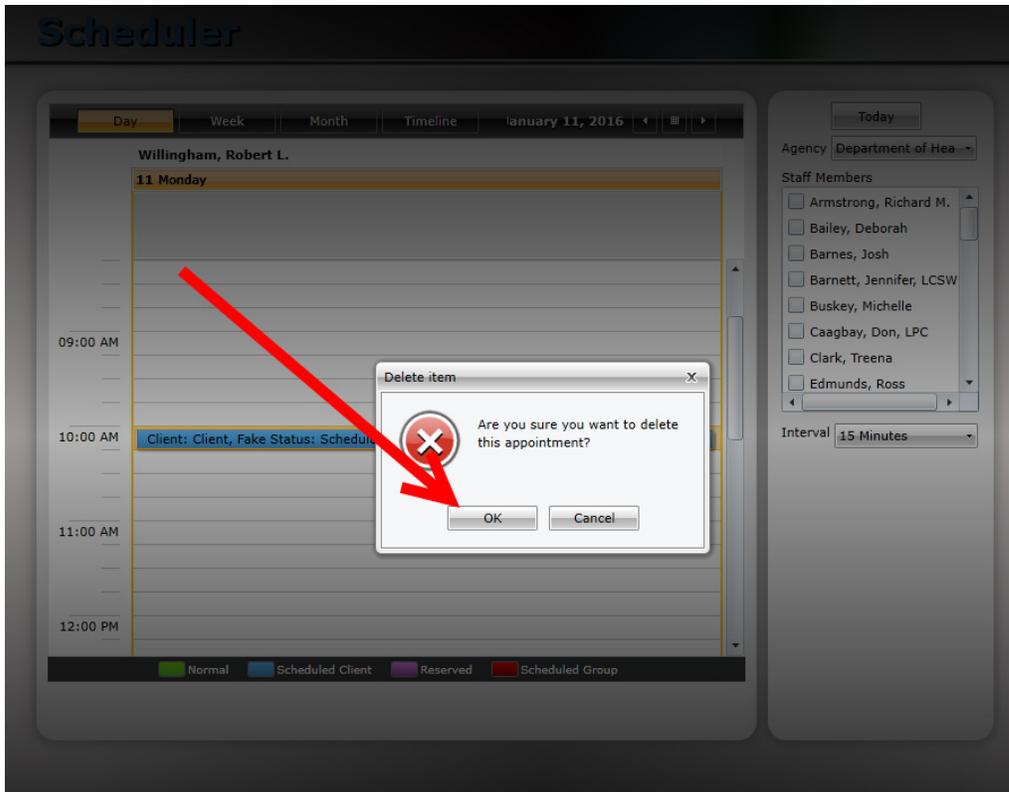
Users are unable to delete an appointment from the Scheduler

## Steps to reproduce:

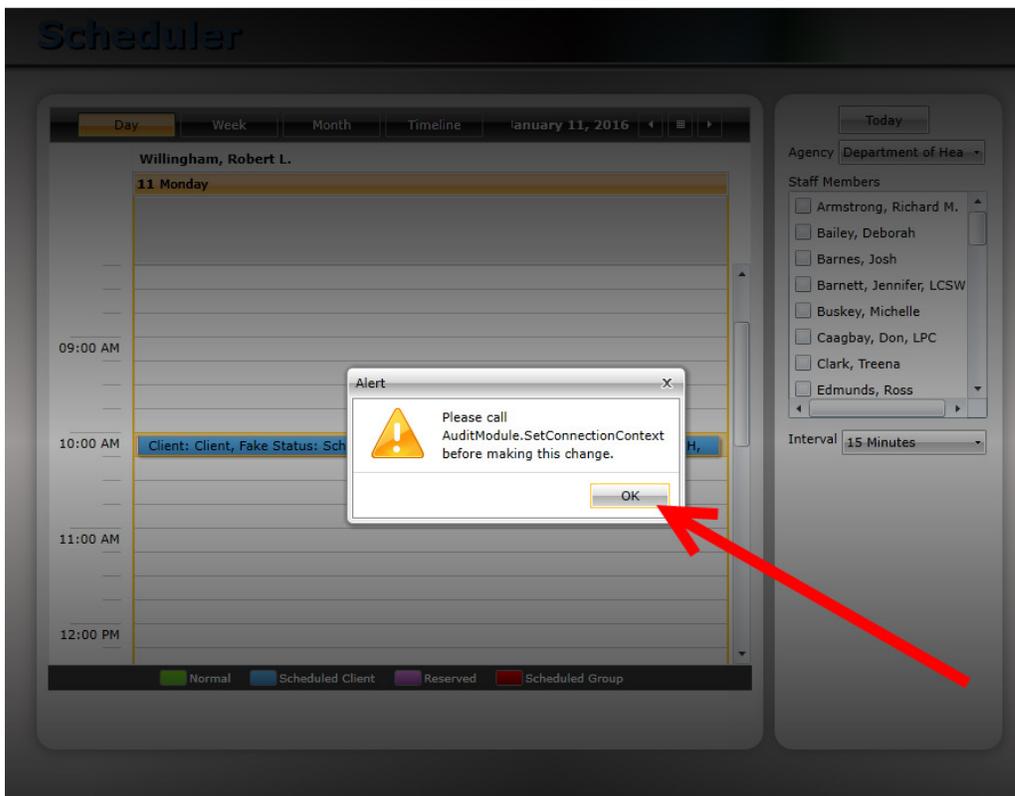
- 1) Create/select an appointment on the Scheduler



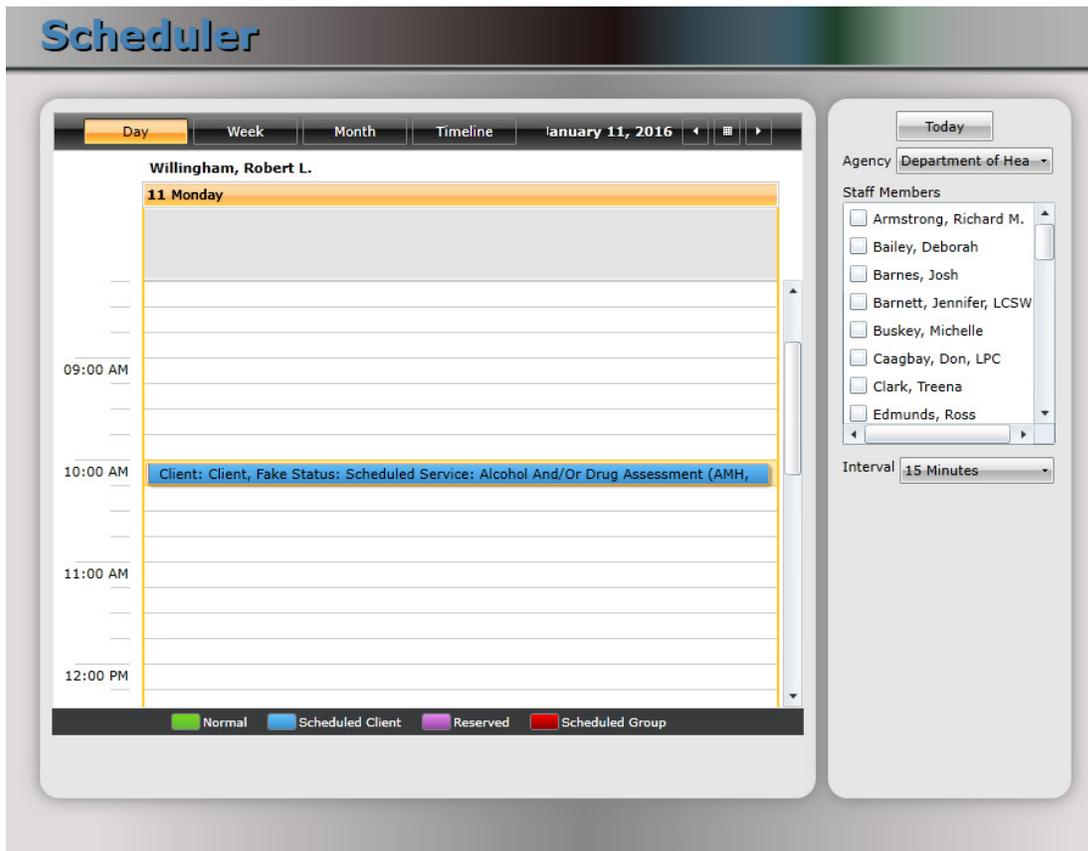
- 2) Highlight the appointment and click the Delete key on the keyboard. User is asked to confirm that they want to delete the appointment. Click OK.



3) User gets an alert, click Ok

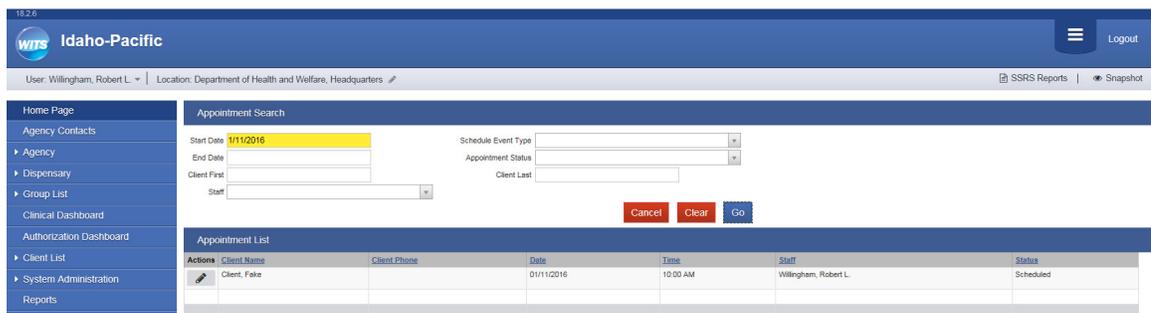


4) Appointment is not deleted.

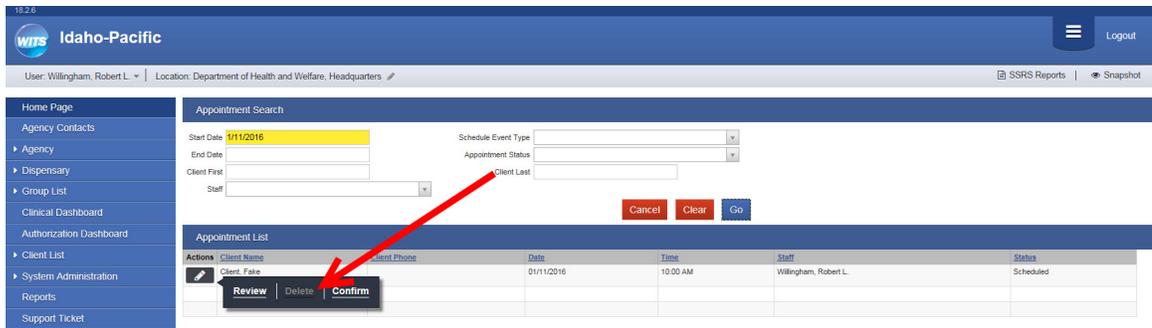


## Workaround:

1) Go to the Appointment Search/List screen



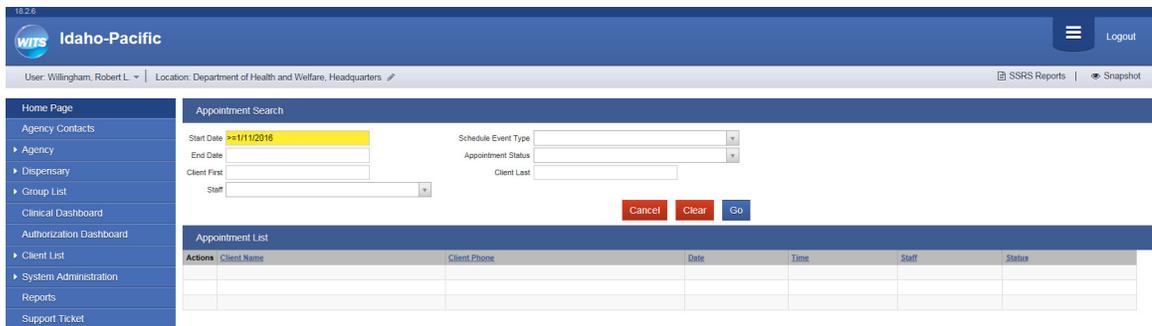
2) Put the cursor over Actions, and click on Delete



3) User is asked to confirm that they want to delete the appointment, click Yes



4) Appointment is deleted without error



5) Review the scheduler and confirm that the appointment has been deleted.

# Scheduler

Day Week Month Timeline January 11, 2016

Willingham, Robert L.

11 Monday

09:00 AM

10:00 AM

11:00 AM

12:00 PM

Normal Scheduled Client Reserved Scheduled Group

Today

Agency Department of Hea

Staff Members

- Armstrong, Richard M.
- Bailey, Deborah
- Barnes, Josh
- Barnett, Jennifer, LCSW
- Buskey, Michelle
- Caagbay, Don, LPC
- Clark, Treena
- Edmunds, Ross

Interval 15 Minutes