WITS Changes – 18.3 – 18.5.1 Releases SUD
03/16/2016

In the 18.3 – 18.5.1 Releases, 49 bugs were repaired in WITS. Below are a summary of the errors and the resolutions of the problems.

1) Client Profile: Getting 'Update Failed...' error when entering more than 180 characters in 'General Client Comments' field on Additional Information screen.
   Resolution: Client Profile: For General Client Comments on the Client Profile the maximum number of character that can be entered is 256 anything after that will be truncated. (WI# 20971)
2) Staff Module: Staff Member Type list is being cut off after 100 records.
   Resolution: Staff Module: Staff Member Type list now returns all the options in the list. (WI# 29778).
3) Authorization: Wrong field names referenced in date validation error message.
   Resolution: Authorization: The date validation error message has been changed to 'Authorization Effective Date cannot be later than Authorization End Date.' (as opposed to Service Start/End) to reflect the labels of the date fields on this screen. (WI# 23398).
4) Intake: Spelling error in informational message when creating an Intake.
   Resolution: The spelling error has been corrected from "Since Create ATR Intake Key Activity was not selected, you cannot create ATR Intake for ATR3, ATR4 grant" to "Since Create ATR Intake Key Activity was not selected, you cannot create ATR Intake for ATR3, ATR4 grant." (WI# 23745).
5) Payment List: Extra column is showing up in Export.
   Resolution: Payment List: When exporting the Payment List only Salt Lake County has the 'Reconciliation Status' in the Export. (WI# 25004).
6) GPRA: Yellow screen error when clicking previous button during GPRA 3 month Follow-up.
   Resolution: ID - GPRA: Fixed the yellow screen error when clicking previous button during GPRA 3 month Follow-up WI# 25152).
7) Claim Item: Users can change status of claim items during the claim batch generation.
   Resolution: Claim Item: Claim Items for which batching is in progress can no longer be edited. (WI# 26173).
8) Fee Determination: Generate Report link on a fee determination outside of an episode of care is not active.
   Resolution: ID-Generate Report on Fee Determination screen: Generate Report is active with or without an episode. (WI# 27414).
9) Intake: Able to create intake without having that domain on staff account.
   Resolution: Intake: Users are able to create the intake for only those domains they have permission to. (WI# 28338).
10) Authorization: Link to re-open authorization is missing after intake is closed and 2nd intake is added.
    Resolution: Authorization: When the intake stemming from an authorization is closed and a new intake is subsequently added at the provider agency, the authorization's re-open link is now visible from the client record at the provider agency as well as from the authorization list and client referral at the referring agency. (WI#28455).
11) ASAM Concurrent Review: Getting yellow screen error upon save when there is no program enrollment.
    Resolution: ID: ASAM Concurrent Review List-System prompts user with "Cannot Create ASAM Record before Enrolling into a Program" when trying to Add ASAM Concurrent Review without a Program Enrollment. (WI# 28558).
12) Consented Activity: Getting yellow screen when viewing Admission and Periodic Assessment.

Resolution: Consented Activity: Resolved the yellow screen issue that occurred while reviewing the Admission in Base and Periodic Assessment (WI# 30006).

13) Provider Claim Submission Processor: System will not process the batch if any claim's client does not have a middle name.

    Resolution: Provider Claim Submission Processor: Fixed the issue where the Provider Claim Submission Processor would not change the status of any queued batches if the client's claim is missing their middle name on the client profile. (WI# 30318).

14) Encounters: Signed notes that have been added to an existing encounter are not saving if they change pages within the encounter.

    Resolution: Encounter Notes: Signed Notes are being saved once the Ancillary Services and Medications have been completed and saved, the user can navigate to another page and return back to Notes with no issues. (WI# 28313).

15) Various snapshots of reports print blank pages.

    Resolution: "Base: Printing snapshot no longer prints empty pages for the following screens in IE: Placement Screening/OWI Profile screen (IA), Substance Abuse Simple Screener Profile (IPG), TAP, Scheduler, Outcome Measure, Group Roster. (Note: Before printing, header and footer need to be removed manually) Note: There are some issues while printing multiple page reports using Chrome and Mozilla browsers. When a report is generated usually there is more than 1 page, and when printed pages are not being formatted properly." (WI# 30340).

16) Printable View: Text size and formatting for few printable views is inconsistent after we replaced the old UI with the new one (17.0+).

    Resolution: Base: Provider Claim Batch Profile and Client Voucher screen print preview is available. Text size and formatting for printable view is consistent for both the screens. (WI# 29979).

17) Contract Management: Those that shouldn't have access to 'Contract-Services List' screen are able to make changes.

    Resolution: Contract Management: Fixed the issue where it allowed user to make changes from the Provider's side on Monthly Cap and Services screens on the Contract Profile. User can no longer make any changes on these screens from the Provider's side. (WI# 26666).

18) Authorizations: Yellow screen viewing various Authorizations and Provisional Vouchers under Contract Management.

    Resolution: Authorizations: A yellow screen no longer occurs when viewing Authorizations and Provisional Vouchers from their respective list screens under Contract Management. In addition, for PBA, the authorization's re-open link is now visible, regardless of whether or not a client's intake(s) are open or closed, from the client record at the provider agency as well as from the authorization list and client referral at the referring agency.(WI# 29872).

19) Discharge: Closes Cases without requiring Diagnosis.

    Resolution: Discharge: When "Finish" is clicked on Discharge Tx Summary screen, Client Activity List screen is displayed with Discharge status as "In Progress" and the case is not closed. Prompt to close the case will be displayed when the user reaches the Discharge Diagnosis screen. (WI# 28383).

20) Group Notes: Able to exit encounters created through Group Session without prompt to save or cancel changes.

    Resolution: Group Notes: The user is required to save or cancel changes to exit encounters when encounter is created from group session. (WI# 29165).

21) Sort Order: Values in many fields or dual list boxes are not sorting by the sort order designated in the code table in various screens.

    Resolution: OR-Sort Order for different fields in multiple screens: All the fields mentioned in the description are sorted by the designated sort order. (WI# 29396).

22) Drug Screening: IOU Yellow Screen.

Resolution: Yellow screen is fixed. (WI# 24907).

23) Group Notes: Client cannot be added to Roster when CPE Start Date is same as Roster Status Effective Date and the CPE time stamp is not midnight.

    Resolution: Group Notes: Time will no longer be factored when adding a client to the roster. As a result, a client can be added to the roster when the associated program enrollment start date is the same as the roster status effective date, regardless of the program enrollment time stamp. (WI# 23885).

24) Appointment Search: QBE parameters are displaying and shouldn't be.

    Resolution: Appointment Search: Fixed an issue where QBE parameters would start displaying after searching by Start/End Date. (WI# 186009).

25) Authorization/Voucher: System does not consider rates that end today as effective today.

    Resolution: Authorization/Voucher: Contract service rates that end today are considered effective until 11:59 pm when actions are occurring the date of the expiration date. (WI# 26871).

26) Eligibility screener/ Consent: On the last day of the contract 'Disclosed to Agency' drop down box doesn't list the provider after associating an Eligibility Screener.

    Resolution: ID: Eligibility screener/ Consent: "Disclosed to Agency" drop down box does list the provider after associating an Eligibility Screener on the last day of the contract. (WI# 27049).

27) Clinical Dashboard: Yellow screen error when providing feedback, if staff member doesn't have an email address.

    Resolution: Clinical Dashboard: If the recipient of the Provider Feedback does not have an e-mail address an error message will be generated saying "No Email was found for the staff member". (WI# 28664).

28) Cost Share: Use Fee Determination date to find appropriate CGE instead of today's date.

    Resolution: Cost Share: When determining which client group enrollment to add a cost share to, WITS will use the Effective Date of the Fee Determination instead of the current date. (WI# 28944).

29) Group Session -> Misc. Notes: Getting 'Insert Failed. String or binary data would be truncated...' error.

    Resolution: ID-Miscellaneous Notes: Length of Summary text box on Miscellaneous Notes screen from Group Session is increased to 300 characters. Miscellaneous Notes is Saved without any error message even when Group Name length is 50 characters. Tested this in Idaho and Connecticut instances. (WI# 29301).

30) Admission/Encounters: The values in two drop down boxes are not sorted properly.

    Resolution: Admission/Encounters: Education dropdown on admission screen sorts by sort order and filters by domain. Service Location on encounters screen sorts by description and filters by domain. (WI# 29328).

31) Consent: Encounter Summary appearing as a Client Information Option after the Consent is Reviewed.
    Resolution: ID - Consent: Encounter Summary no longer appears as a Client Information Option after the Consent is Reviewed when the Consented From and Consented To do not have the same Federal Tax Id. (WI# 29793).

32) Encounter: Any saved Diagnoses on the encounter cannot be nulled on screen because it is a search field.

    Resolution: Encounter: A saved Diagnosis can be nulled by selecting the "X" on the line you want to clear. (WI# 29107).

33) System wide: Multiple screens have date/staff fields greyed out incorrectly.

    Resolution: System wide: Date and Staff fields are enabled on the following screens: Referral List, SURF Notes, Authorization Dashboard Search, Client Access History Search, Authorization Change Search, Clearing House Batch Search, Support Ticket Search, H837 Management, H835 Management (WI# 30268).

34) Provisional Vouchers: Getting yellow screen error when denying from Voucher screen.

Resolution: Provisional Vouchers: A yellow screen no longer occurs when trying to deny from the Authorization screen. (WI# 30310).

35) Encounters: Able to release encounter on the "Encounter Note" screen if service is not valid under tx program (ID).

    Resolution: ID - Encounters: Fixed an issue where users were able to release encounters from the "Encounter Note" screen when the service was not valid under tx program. (WI# 30663).

36) Search Field: "Adjudicated Date" field returns error message for date range even when results are returned for the specified date range.

    Resolution: Adjudication Batch: Systems does not display the Error messages when the users puts in a valid date range in the "Adjudicated Date" field also the "Request Date" field on "Authorization Changes" search field allows the user to search using date range . (WI# 30488).

37) GPRA Follow-Up Due: Search does not return results for "IYTP" grant.

    Resolution: ID- GPRA Follow Up Due: Systems now returns appropriate results for follow up Due count when "IYTP" is selected in the "Grant" field (WI# 28391).

38) Claim Batch: Getting yellow screen error on Reviewing a claim item for a batch that is Awaiting Review.

    Resolution: Claim Batch: A yellow screen no longer occurs when reviewing a claim item for an 'Awaiting Review' batch. (WI# 30764).

39) Staff Members: Facility program assignment dropdown is listing programs that are not in the facility in 18.0.1.

    Resolution: Staff Members: The Facility program dropdown will now only show Programs in the Facility. (WI# 29077).

40) Staff Module: Not all roles are displaying when you first view roles for a user.

    Resolution: Base-Staff Module: All available roles can be viewed for System Account and Agency Accounts when reviewed for the first time. (WI# 29458).

41) Staff Account: Users cannot remove some roles because of an error message.

    Resolution: Staff Account: Added a unique constraint to the System Account Role and Agency Account Role to prevent an issue where a staff had the same role multiple times and were getting an error when trying to remove one of them. (WI# 29652).

42) Billing - Payment Profile screen: Getting error 'Insert Failed. Cannot insert the value NULL into the column balance_amount, table.

    Resolution: Billing - Payment Profile screen: The 'Payment #' field is now read-only/greyed out on the Payment Profile screen. (WI# 23177).

43) Contract Summary Report: Unexpended amount column is inaccurate.

    Resolution: Contract Summary report: Unexpended Amount for the second and subsequent tiers is displaying a running total of Authorized - Expended. (WI# 28397).

44) GPRA: "Follow-up interview Due Search" does not return any result if "Due" is selected for "Follow-up Attendance" dropdown field.

    Resolution: GPRA: Fixed an issue on the GPRA Follow-up search screen where selecting "Due" did not return any results (WI# 27847).

45) System-wide: Warning messages not yellow anymore.

    Resolution: System Wide: Warning messages are yellow shaded (WI# 29394).

46) Staff Module: Not all roles are displaying when you first view roles for a user.

    Resolution: Base-Staff Module: All available roles can be viewed for System Account and Agency Accounts when reviewed for the first time. (WI# 29458).

47) Staff Account: Users cannot remove some roles because of an error message.

    Resolution: Staff Account: Added a unique constraint to the System Account Role and Agency Account Role to prevent an issue where a staff had the same role multiple times and were getting an error when trying to remove one of them. (WI# 29652).

48) GPRA: Getting State Machine Exception error when clicking on review link in Activity List.

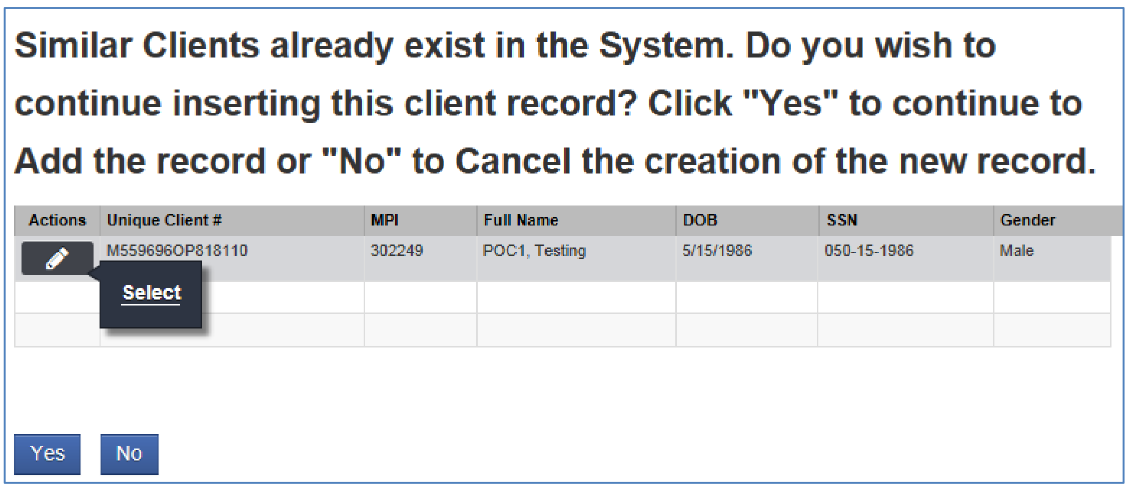
Resolution: GPRA: Fixed the State Machine exception error when user review GPRA for client with closed cases and expired PE. (WI# 27662).

49) GPRA Follow-up Due Search: No results for Grant = None (Utah).

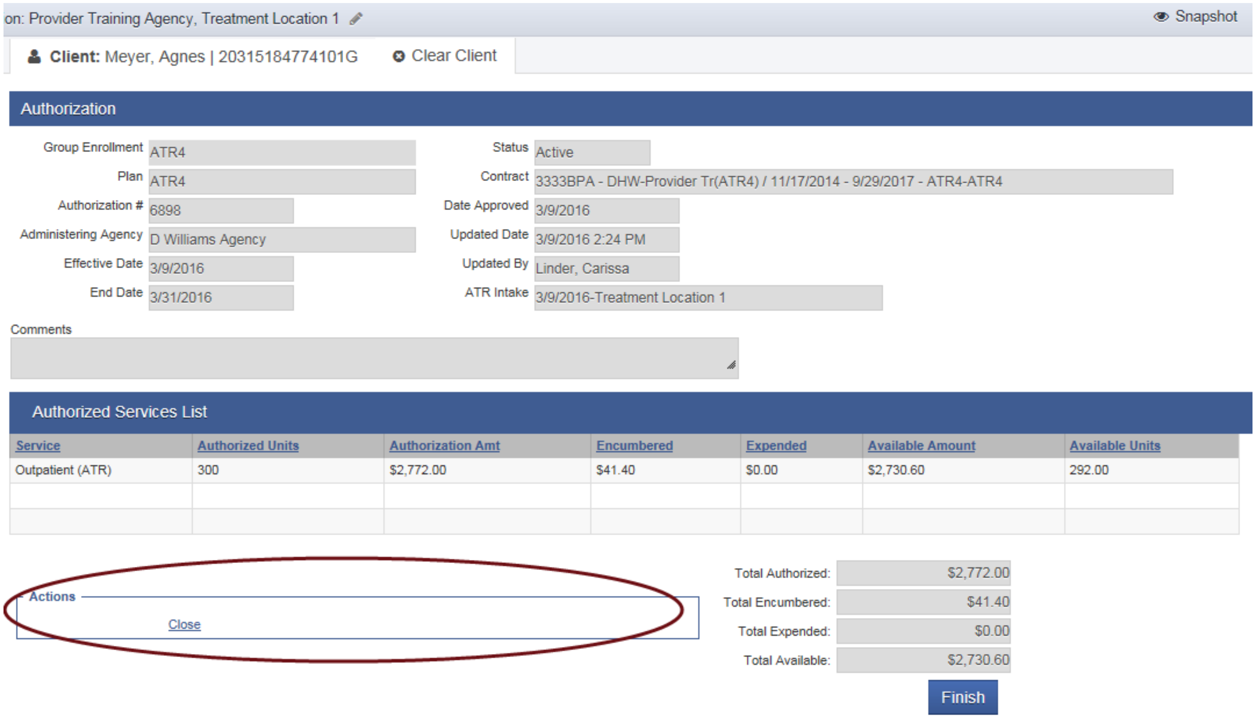
Resolution: Utah ATR – GPRA Follow-up Due Search: Searching for Grant selection “None” displays the results (WI# 29870).

Below you will find a summary of the change to WITS for the 18.3 – 18.5.1 Releases (which took place on March 16, 2016).

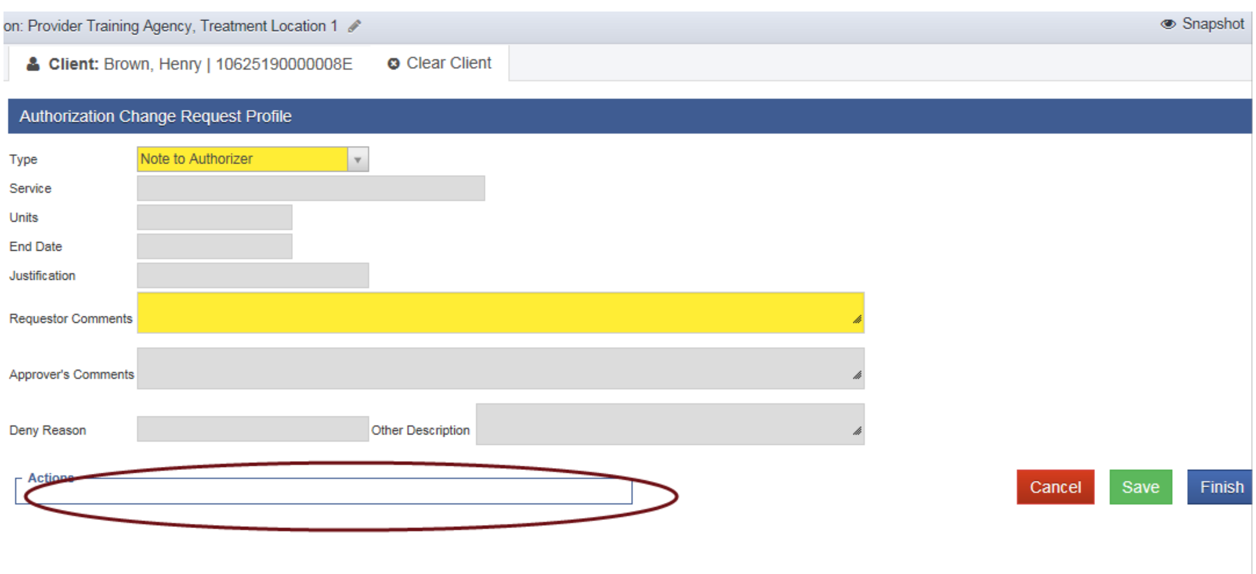
1. Duplicate Client Check: update to the client duplicate check when creating a Client Profile or accepting a Referrals using the following logic:
    a. First 3 characters of first name, first 3 characters of last name and year of birth Exclude clients with first or last name < 3 characters.
    OR
    b. First character of first name and last 4 numbers of SSN (excluding SSN = 0000)
    OR
    c. Soundex of first name, Soundex of last name, and year of birth
    OR
    d. Soundex of first name and last 4 of SSN (excluding SSN = 0000)



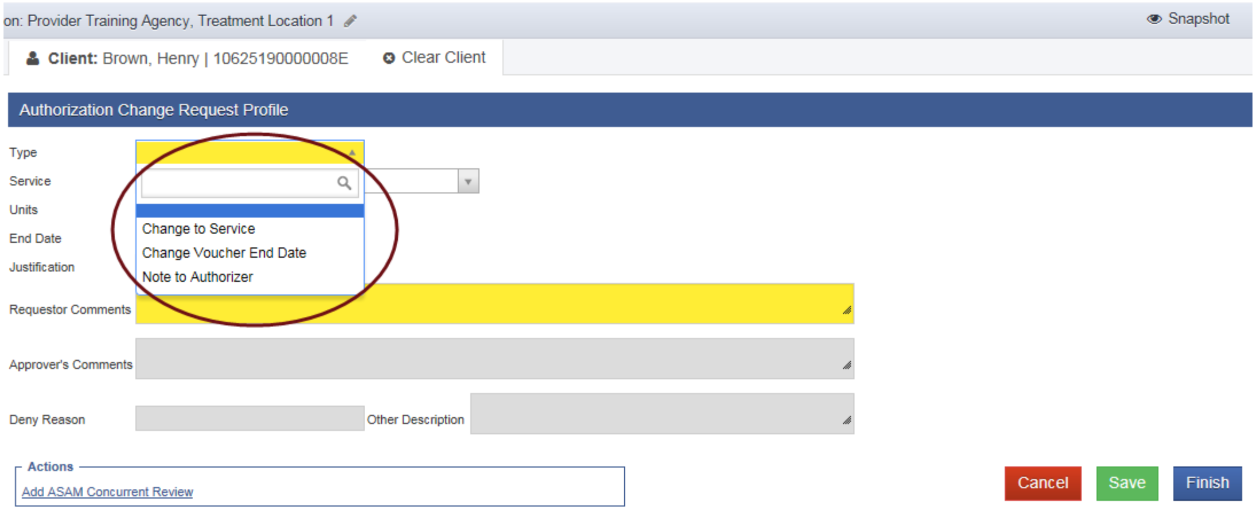
2. Authorization Change Request: the option to create an Authorization Change Requests will no longer display for certain contractors such as IJDC or ISC.



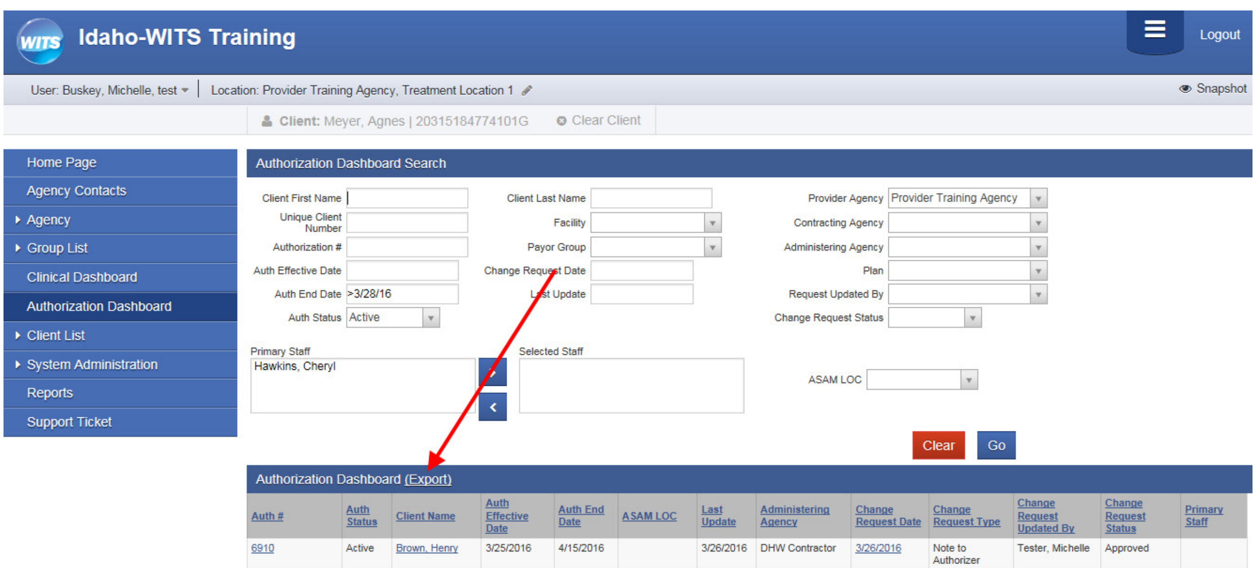
3. Authorization Change Request: the Authorization Change Request type of Note to Authorizer will no longer display the ASAM link.



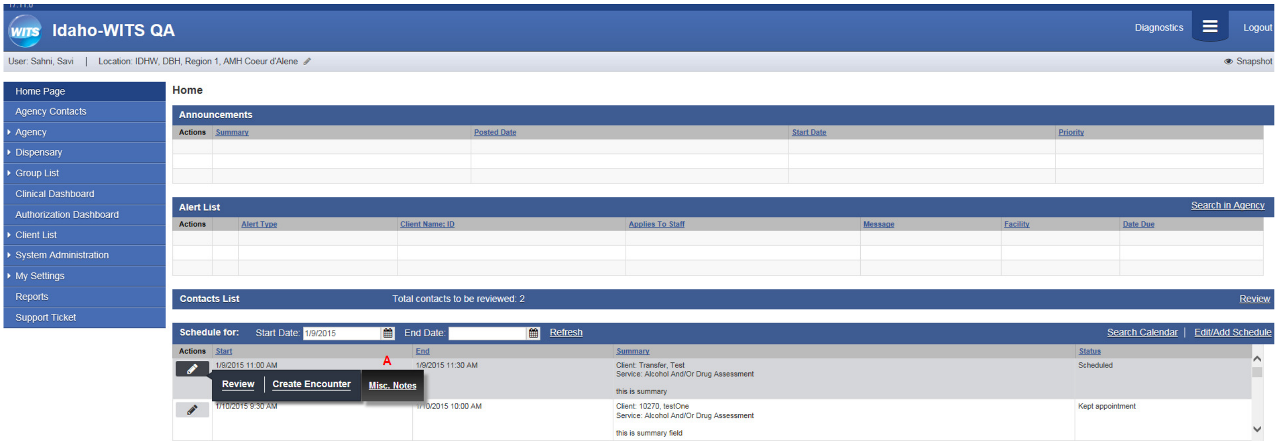
4. Authorization Change Request: the option to create an Authorization Change Request type of Add New Service has been turned off. Authorization Change request type and ASAM link for one type



5. Authorization Dashboard: An export action was added to the Authorization Dashboard screen.



6. Scheduler: Users can now create a Miscellaneous Note from the scheduler list.



7. GAIN-I: GAIN-I Summary report will display the Client name and Staff name in First Name Last Name order on the GRRS in WITS.

8. Staff Type of Agency Program Staff has been added as an available selection in the Staff Type dropdown.

9. Start and Termination date columns are added in Staff Member Search/Results screen. Termination Date is added to the Advanced Search tab.

10. Lock is renamed to Lock Agency Access and Release Lock is renamed to Release Agency Lock for Agency Account on System Account Workspace screen.